



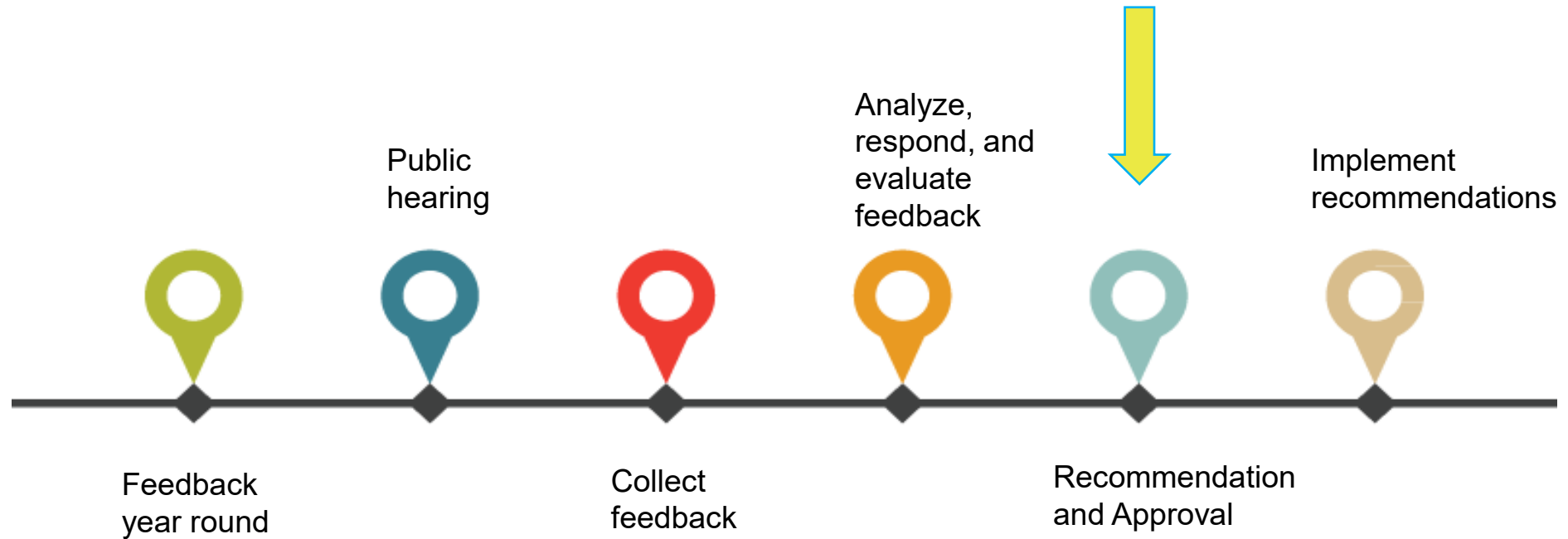
UNMET TRANSIT NEEDS

Analysis and Findings

June 05, 2026



Unmet Transit Needs (UTN) | Annual Process



Unmet Transit Needs Transit Operators

- Applicable to cities with Population 100K or less, not in the Simi Valley or GCTD service area:
- Camarillo
- Fillmore
- Moorpark
- Santa Paula
- *Thousand Oaks
- *By separate statute





Unmet Transit Needs Definitions & Criteria

Definition: New or expanded service.

An item must meet the 15-comment threshold for fixed-route service and 10-comment threshold for dial-a-ride service.

Reasonable to Meet criteria:

A service request is deemed reasonable if it satisfies the established criteria, which include:

- Availability of enough vehicles to support the service.
- No reduction in existing services as a result of the new service.
- Safe navigation of transit vehicles on the proposed routes.

If service is instituted, farebox is evaluated using the passenger fare ratios in the “reasonable to meet” criteria. The ratios are compliant with Transportation Development Act (TDA) statute.



Community Outreach

Feedback is collected year-round:

- Website
- Email
- Social media - Facebook, Instagram, Nextdoor, and Twitter
- Phone
- Community events

Additional outreach during the UTN process (Dec-Feb):

- Online Survey (trilingual)
- 1 Virtual Community Meetings
- 3 In Person Community Meetings held in Thousand oaks, Fillmore, and Camarillo
- Public Hearing
- Social media push
- GOVCBus text notifications



Feedback

Feedback and Results:

- Total comments received 170

Key themes Identified

- Extended evening and Sunday service across multiple cities (largest category of requests)
- Improved connectivity, frequency, coordination, and transfer reliability between transit operators
- Ongoing interest in service between Fillmore/Piru and Santa Clarita/Valencia

Other top requests:

- Expanded service to Los Angeles County, including Metrolink and Amtrak Pacific Surfliner
- Improved airport access (LAX, Santa Barbara Airport, Burbank Airport)
- Varying improvements to the VCTC Intercity and Gold Coast Transit District Service
- Additional intra-county connections (Ventura, Oxnard, Camarillo, Moorpark, Thousand Oaks)





Findings

Findings

No findings

- No requests met the 15-comment threshold for fixed-route service this year

Top Potential UTN Requests

- **Camarillo:** Early morning service requested to business areas
- **Thousand Oaks- Sunday Service:** Requests for service to support church and social activities where no options exist.
- **Fillmore Bus Stop:** New stop requested near a housing development along the Route 126 corridor.
- **CSUCI Service:** Additional evening service and improved connections for CSUCI students.



Progress Made

Valley Express / VCTC Launched new service between Fillmore and Moorpark in August 2024.

Coastal Express (VCTC Intercity)

Schedule adjustments implemented in February 2026, with additional improvements planned for May 2026 to improve reliability and commuter travel times..

Amtrak Pacific Surfliner

New commuter-focused service launched May 4, 2026, adding morning and afternoon trips between Ventura and Santa Barbara counties.

Countywide Bus Stop Assessment

Completed in 2025, collecting rider feedback and identifying opportunities for stop improvements and accessibility enhancements.





Thank you