



Service Authority for Freeway Emergencies

Motorist Aid Programs 2025 Year End Report to the SAFE Board March 6, 2026



Incident Responder Grants



SoCal 511



Freeway Service Patrol





SAFE & Motorist Aid

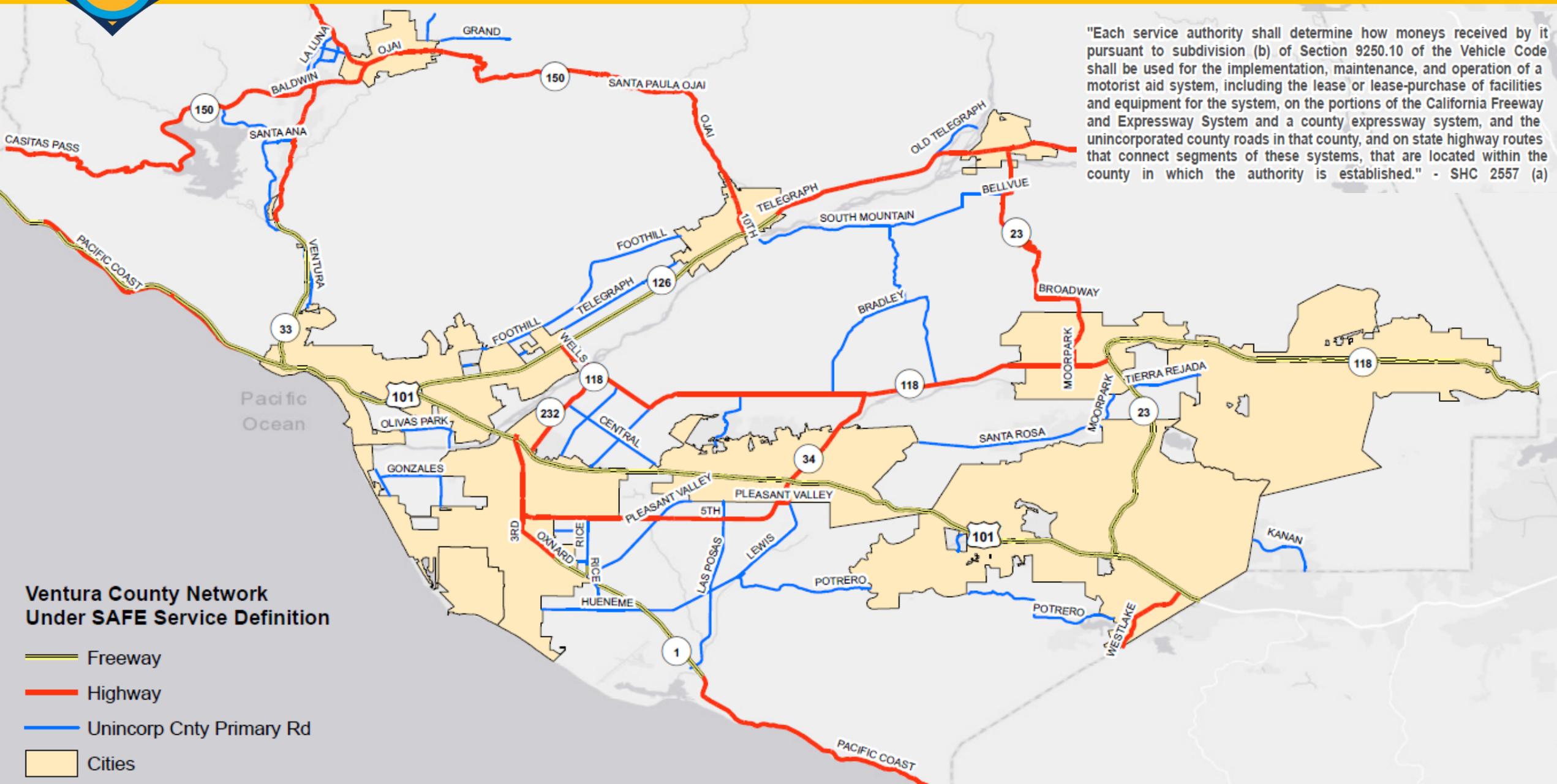


- California Legislature established Service Authorities for Freeway Emergencies (SAFE) to encourage development of motorist aid system comprised of multiple service elements and infrastructure along the Freeway and Freeway System to enable motorists in need of assistance to obtain aid
- Ventura County Transportation Commission (VCTC) serves as the SAFE for Ventura County
- Funding provided by a \$1 annual vehicle registration fee on all vehicles registered in Ventura County
- Ventura County Motorist Aid Programs Includes **Freeway Service Patrol, Incident Responder Grants** and **SoCal 511**.



Nexus to SAFE Network

"Each service authority shall determine how moneys received by it pursuant to subdivision (b) of Section 9250.10 of the Vehicle Code shall be used for the implementation, maintenance, and operation of a motorist aid system, including the lease or lease-purchase of facilities and equipment for the system, on the portions of the California Freeway and Expressway System and a county expressway system, and the unincorporated county roads in that county, and on state highway routes that connect segments of these systems, that are located within the county in which the authority is established." - SHC 2557 (a)





Call Box Program Decommission Plan

Alternative Uses of SAFE Funds

1. Implement 511 Signage
 - Expand coverage of 511 signage in freeway / highway right-of-way countywide.
2. Freeway Service Patrol
 - Expand FSP service to remaining portions US101 and SR23 freeway segments.
3. CHP Extra Service Agreements
 - SR 1, SR23, SR118 and SR126 are candidate highways for enhanced traffic enforcement program.





Presentation Outline

1. Freeway Service Patrol

- FSP Assist Data
- Customer Surveys

2. Incident Responder Grants

- Overview
- Award Summary

3. SoCal 511

- VCTC Staff Efforts
- Strategic Plan

4. CHP Overtime

- Summary
- Collision Data





Service Authority for Freeway Emergencies

Freeway Service Patrol 5th Year Anniversary





FSP Overview & Scope

- 24th California County to provide FSP services
- Partnership between Caltrans, CHP, and SAFE
- Fleet of continuously roving tow trucks
- Operate during peak-traffic, morning and afternoon
- Assist motorists, remove debris, tow disabled vehicles
- Types of FSP services provided:
 - Jump starts
 - Provide a gallon of gas
 - Refill radiators
 - Change a flat tire
- 10 minutes per assist
- Tow to an approved drop point
- All services are provided at **no charge to the motorist**

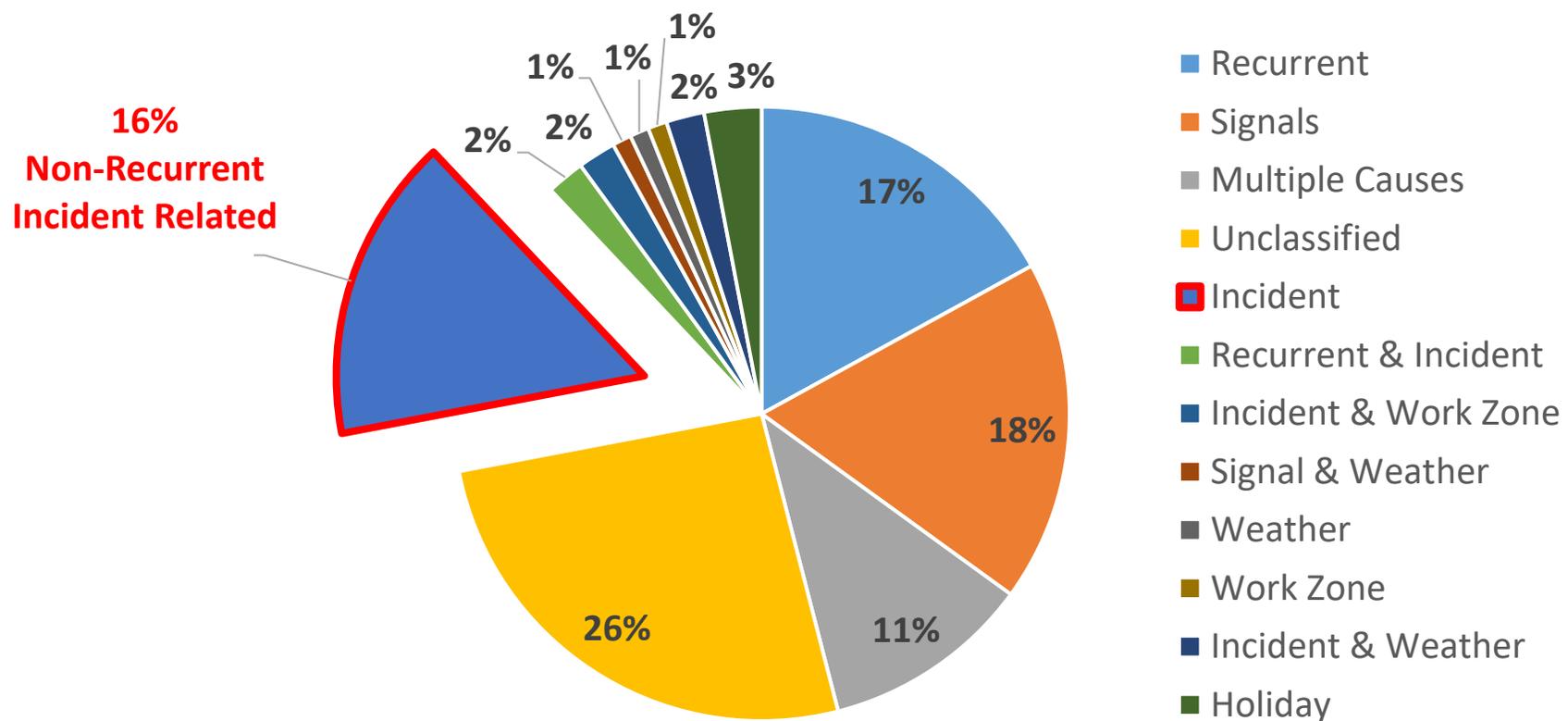




Ventura County Highway Congestion



Causes of Delay on Ventura County Highways - TDADS 2019

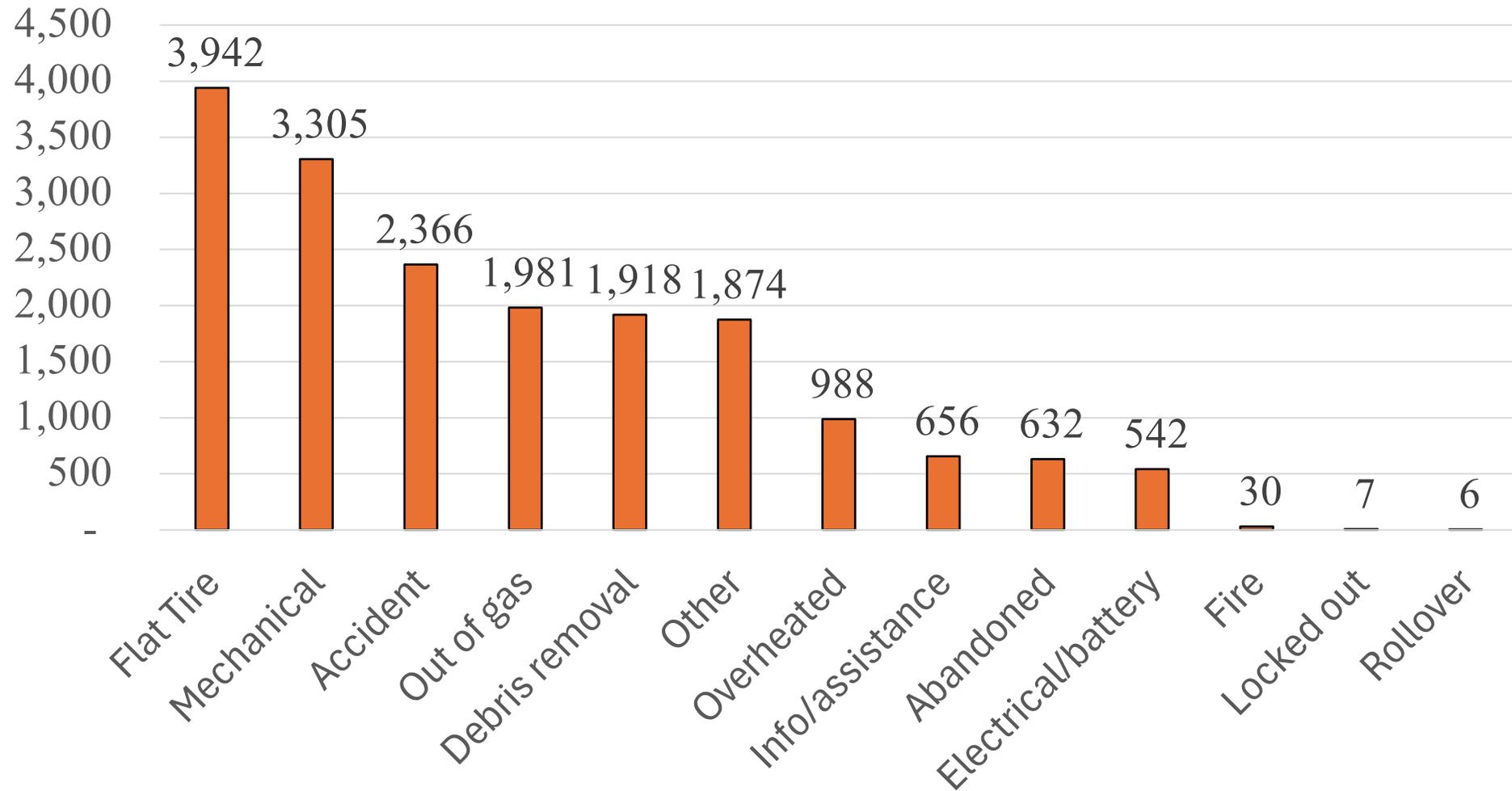


- 4,300,000 Hours of Annual Vehicle Delay
- \$112,640,000 Annual User Cost of Vehicle Delay



FSP Assists – Vehicle Problem

FSP Direct Assists 5 Year Total





Existing FSP Deployment – Effective FY24/25

❑ Beat 101-2 Extension

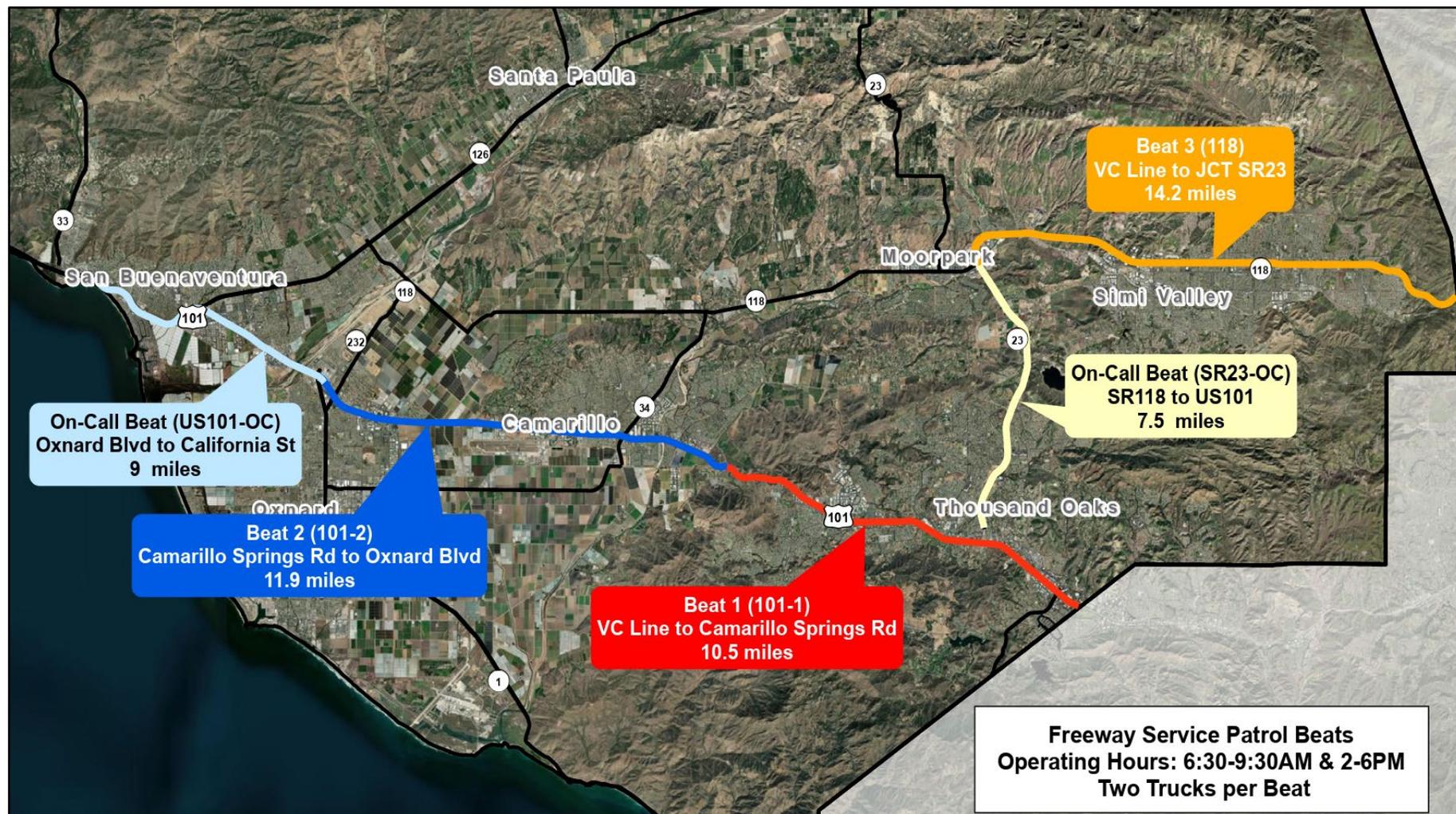
- + 2.7 Miles
- Camarillo Springs Rd to Oxnard Blvd

❑ Two “On Call” Beats

- US101 - Oxnard Blvd to California St
- SR23 - SR118 to US101

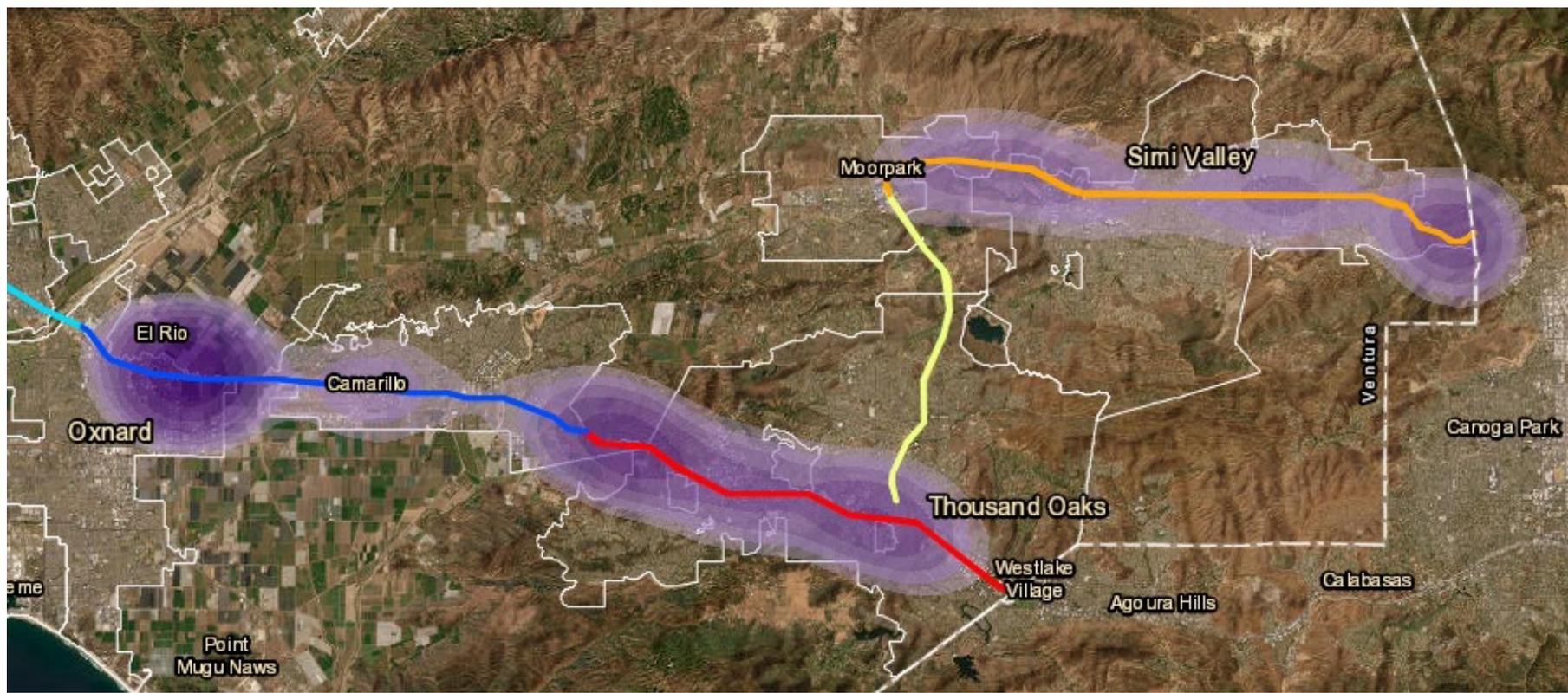
❑ Modified Shift Hours

- 6:30AM to 9:30AM
- 2:00PM to 6:00PM





FSP Assist Data 2025



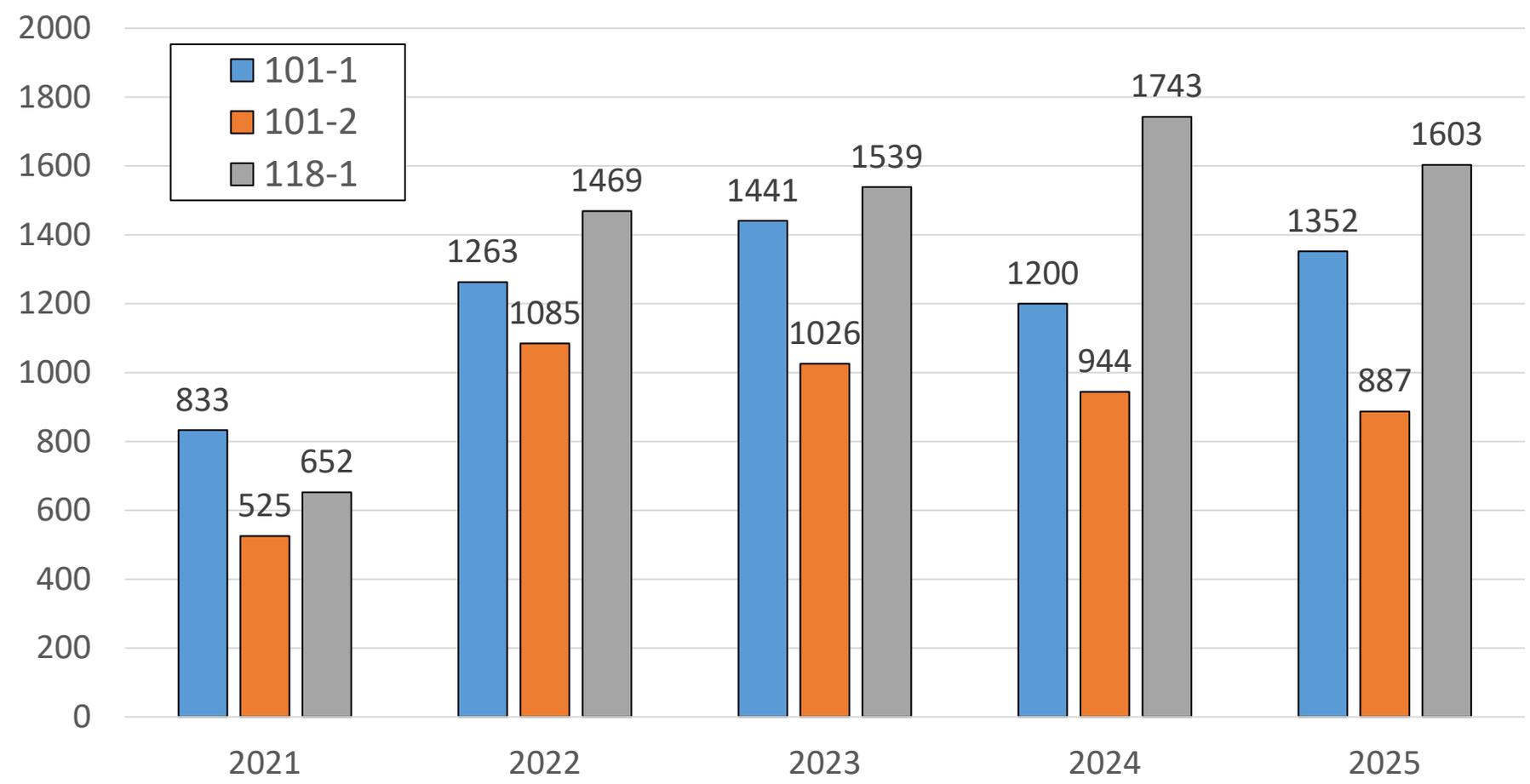
- 3,852 direct motorist assists & 6,267 total in 2025
- Average 3.5 FSP responses per service hour
- 3/1 Benefit to Cost Ratio (Delay, Emissions, and Fuel Savings / ~\$100 per Truck Hour)



FSP Assists – Patrol Beat



Direct FSP Assists by Patrol Beat - YOY

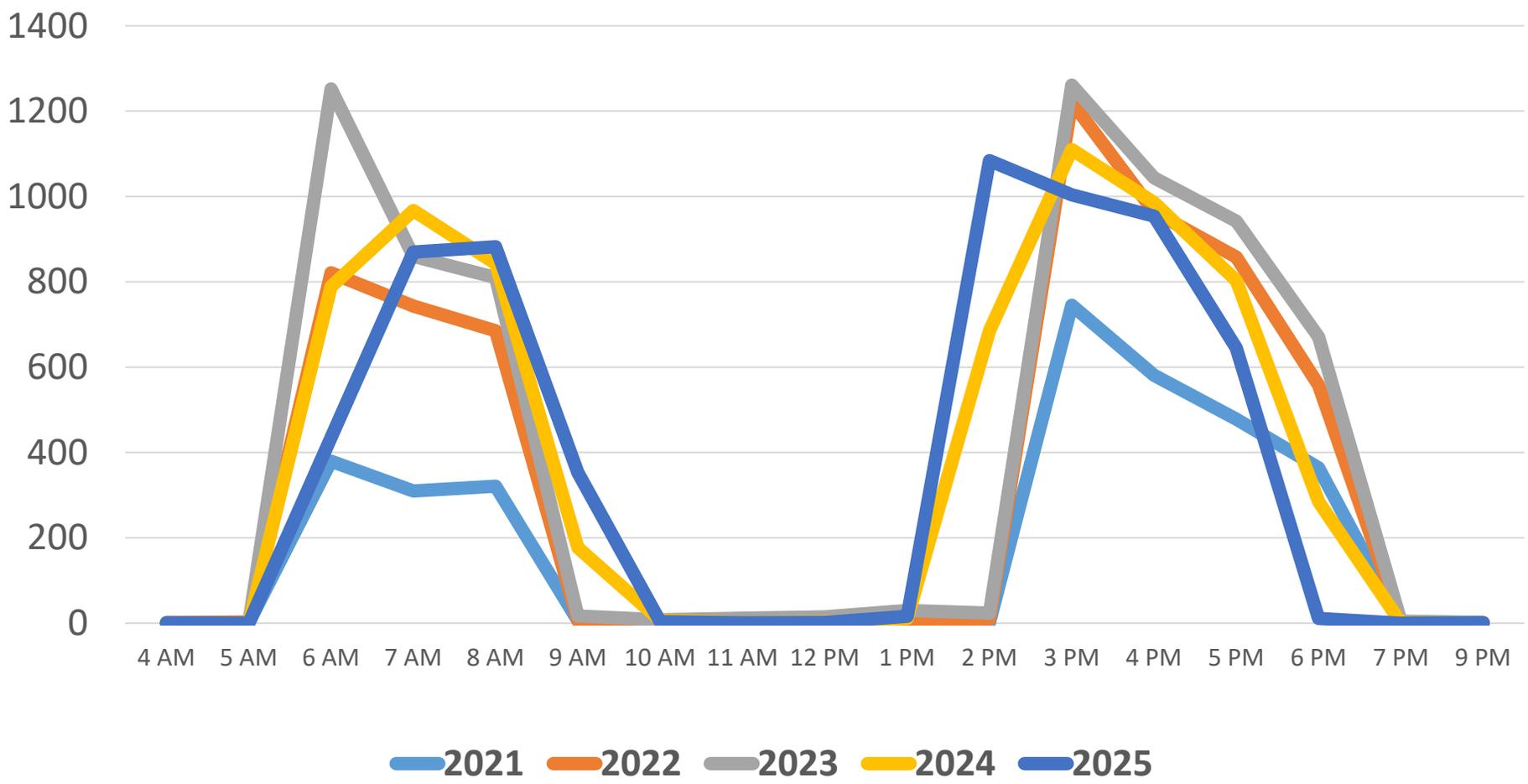




FSP Assists – Time of Day



FSP Assists by Time of Day

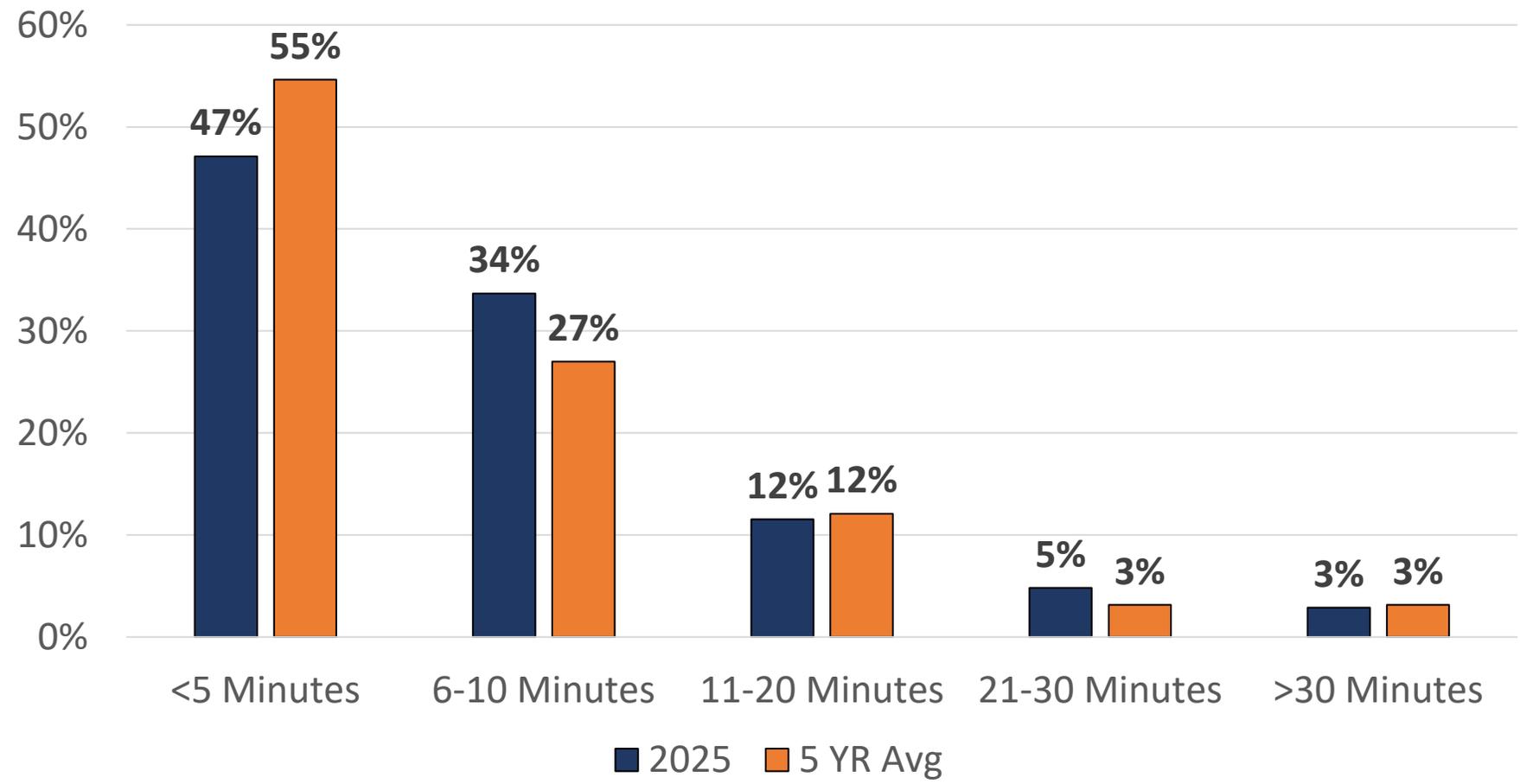




FSP Assists – Customer Surveys 2025

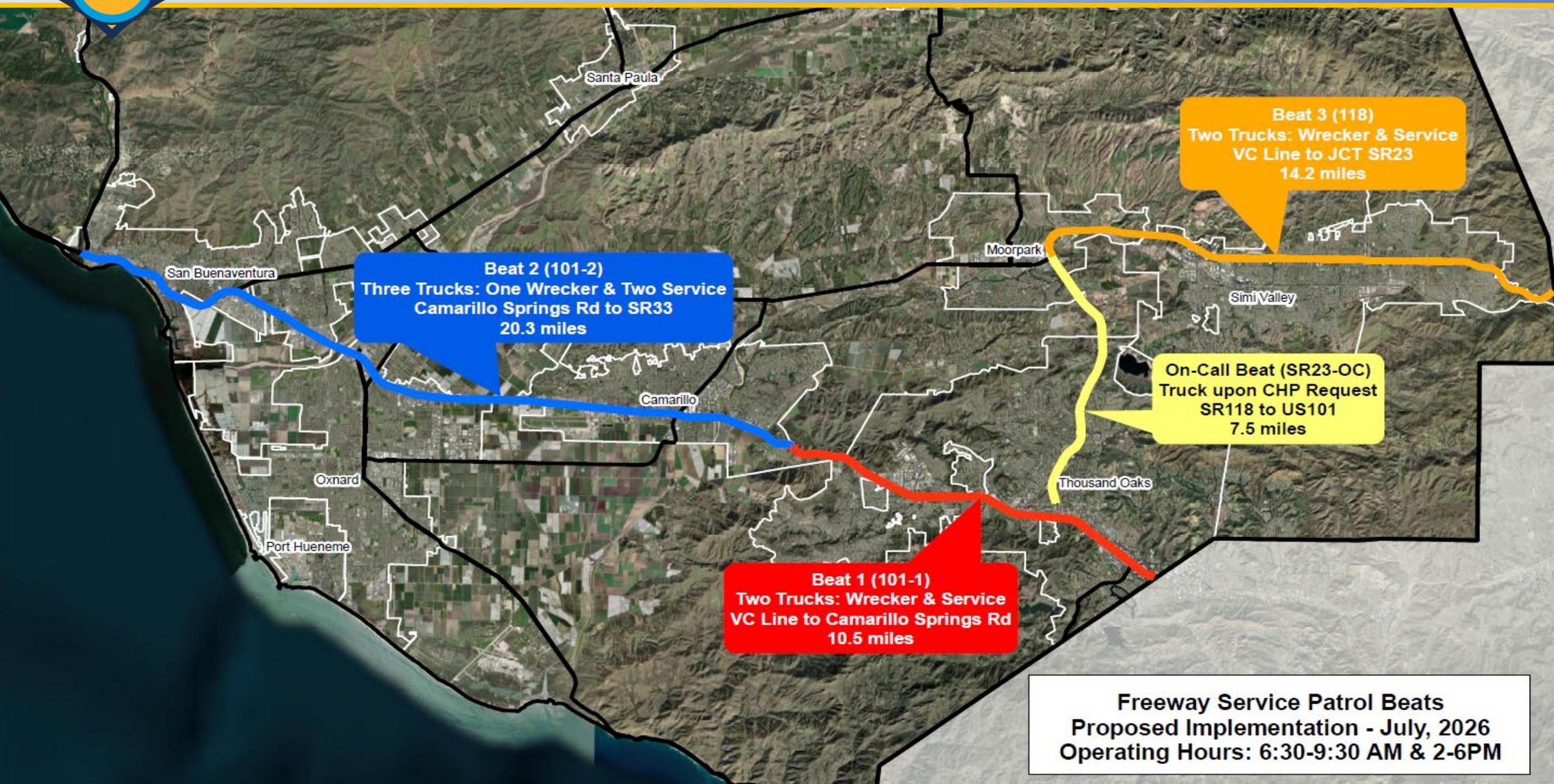


Customer Survey - How Long Until FSP Arrived?





FSP Deployment – July 1st, 2026



Beat 2 (101-2)
Three Trucks: One Wrecker & Two Service
Camarillo Springs Rd to SR33
20.3 miles

Beat 3 (118)
Two Trucks: Wrecker & Service
VC Line to JCT SR23
14.2 miles

On-Call Beat (SR23-OC)
Truck upon CHP Request
SR118 to US101
7.5 miles

Beat 1 (101-1)
Two Trucks: Wrecker & Service
VC Line to Camarillo Springs Rd
10.5 miles

Freeway Service Patrol Beats
Proposed Implementation - July, 2026
Operating Hours: 6:30-9:30 AM & 2-6PM



Service Authority for Freeway Emergencies

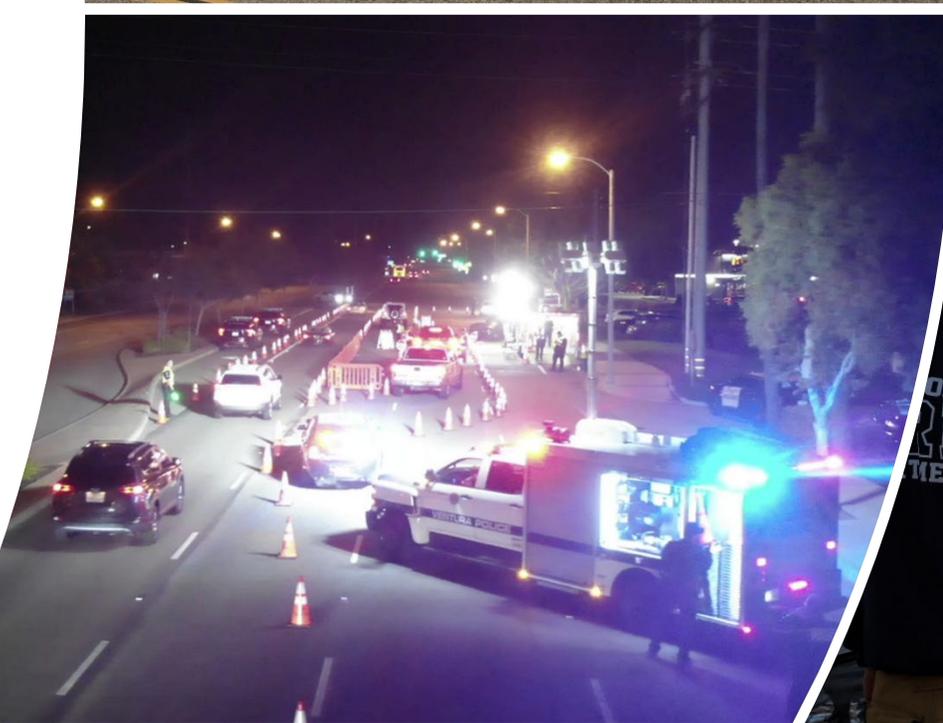
Incident Responder Grant Program





Incident Responder Grant Program

- June 2019, SAFE Board Established the Incident Responder Grant Program.
- IRGP provides grant assistance to local first responders for equipment related to motorist incidents on SAFE network.
- Grants are budgeted only when the SAFE Fund Balance allows (Biennial review).
- Round 4 call for grant proposals expected in 2027





IRGP Round 3 Awards



Agency	Request Description	Nexus to SAFE Network	Amount Requested
Camarillo PD	Opticom Signal Preemption: - 21 Vehicle Emitters - 52 Intersection Receivers	Incident Response Time	\$ 500,000.00
Oxnard FD	Opticom Signal Preemption: - 8 Vehicle Emitters	Incident Response Time	\$ 72,000.00
Oxnard PD	2 FARO P150 Laser Scanners (Incident Scene Mapping)	Collision Investigation Time	\$ 122,852.00
Port Hueneme PD	PD Traffic Enforcement Pickup Truck Equipment: - Portable Scales - Aerial Drone - Pickup Truck Shell/Toolbox	Commercial Truck Enforcement & Traffic Safety	\$ 31,000.00
Santa Paula PD	Incident Response Vehicle: - Contractor Van - Traffic Control Equipment - Investigation Equipment	Incident Response Time / Investigation Time / Traffic Control	\$ 85,000.00



IRGP Summary



- IRGP rounds 1-3 totals approximately \$2.7 million in grant assistance to highway incident responder agencies.
- In May 2024, the SAFE board approved the IRGP Round 3 funding allocation, and awarded funds were distributed July 1, 2024.
 - Vehicle traffic signal preemption systems
 - Traffic enforcement equipment
 - Collision investigation equipment
- All active incident responder grants are due to close out by June 30, 2026.
 - Executive Director may approve a one-year extension.
- VCTC issues calls for IRGP proposal rounds as the SAFE Fund Balance allows.



IRGP Awards Status



Incident Responder Grant Program Rounds 1-3 Awards

Entity	Round 1	Round 2	Round 3	Total
Camarillo PD	\$ -	\$ -	\$ 500,000	\$ 500,000
CHP	\$ -	\$ 259,000	\$ -	\$ 259,000
Fillmore PD	\$ 45,000	\$ -	\$ -	\$ 45,000
Oxnard FD	\$ -	\$ 317,000	\$ 117,000	\$ 434,000
Oxnard PD	\$ 50,000	\$ 148,000	\$ 122,852	\$ 320,852
Port Hueneme PD	\$ -	\$ 1,800	\$ 31,000	\$ 32,800
Santa Paula PD	\$ -	\$ 119,000	\$ 85,000	\$ 204,000
Ventura County Fire District	\$ 5,500	\$ -	\$ -	\$ 5,500
Ventura County Sheriffs Office	\$ 318,000	\$ 139,000	\$ -	\$ 457,000
Ventura PD	\$ 437,519	\$ -	\$ -	\$ 437,519
TOTAL	\$ 856,019	\$ 983,800	\$ 855,852	\$ 2,695,671

Status	Total
Active	\$ 202,000
Closed Out	\$ 2,115,671
Returned	\$ 259,000
Overdue	\$ 119,000



Service Authority for Freeway Emergencies





SoCal 511

- Natural evolution for Motorist Aid following decommissioning of the call boxes.
- Mobile call box program that connects motorists to aid via cell phones.
- Staff is working towards improving the public awareness of the SoCal 511 program in Ventura County
 - Social Media
 - Cross-promotional opportunities.
- Staff will return to the Board with an item to fund additional **“Call 511 for Motorist Aid”** signage in the Caltrans right-of-way.





SoCal 511 Partnership



- **Strategic Improvement Plan**
 - Vision for the future of the program: updating service and technology
 - SoCal 511 stakeholders and the public are invited to take a survey open through April to provide feedback: [SoCal 511 Traveler Survey \(https://www.surveymonkey.com/r/XDBGLXY\)](https://www.surveymonkey.com/r/XDBGLXY)



SoCal 511 Traveler Survey

[Haga clic aquí para acceder a la encuesta en español.](#)

Help SoCal 511 improve your travel experience—take this short survey and enter to WIN one of five \$100 gift cards!

Help us understand how we can improve the travel information you receive to make your travel and commutes easier and less stressful.

- **Logo and Marketing Update**



- **Platform Modernization RFP Update**
 - Planned Release in September



Service Authority for Freeway Emergencies

California Highway Patrol Overtime Contract / Enhanced Traffic Enforcement

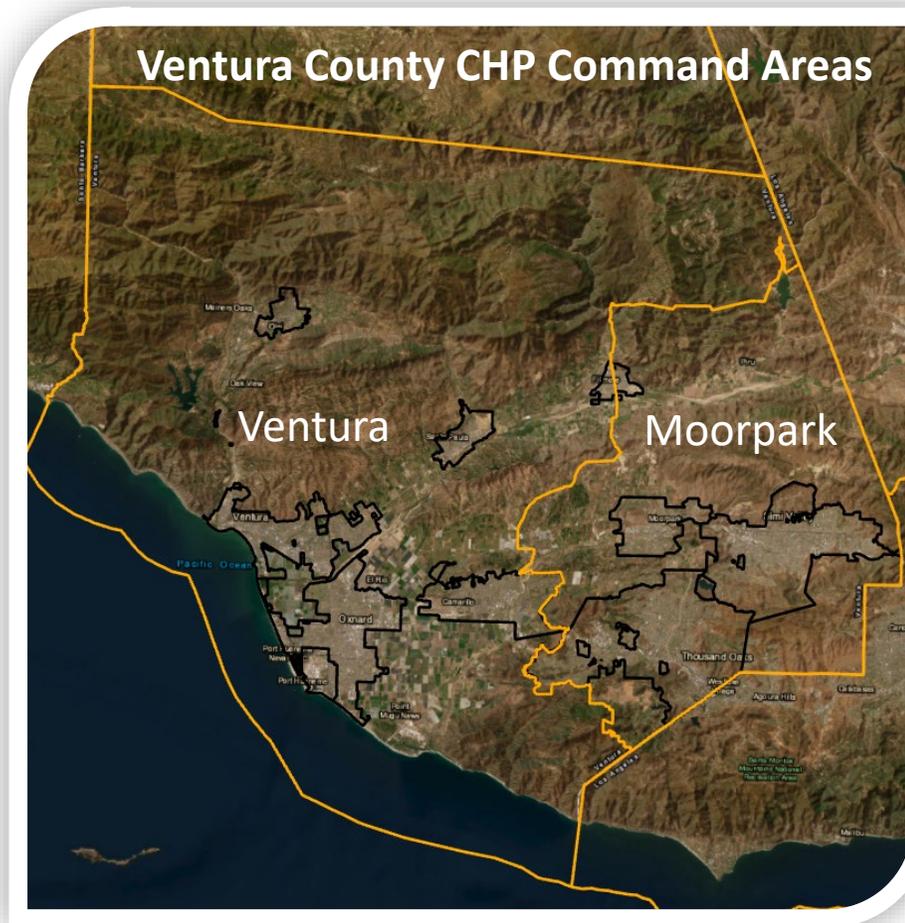




CHP Overtime Contract



- California Highway Patrol overtime contract to fund enhanced traffic enforcement on rural highways in the County.
- CHP has suggested a surge enforcement model to address areas prone to high-severity collisions.
- Draft Fiscal Year 2026/2027 Budget includes an initial allocation of \$50,000 each for the Moorpark and Ventura CHP Areas
 - \$100,000 total for officer overtime
 - 500 - 700 additional hours of CHP officer time on County highways
- VCTC staff and CHP would meet quarterly to discuss deployment of overtime resources.

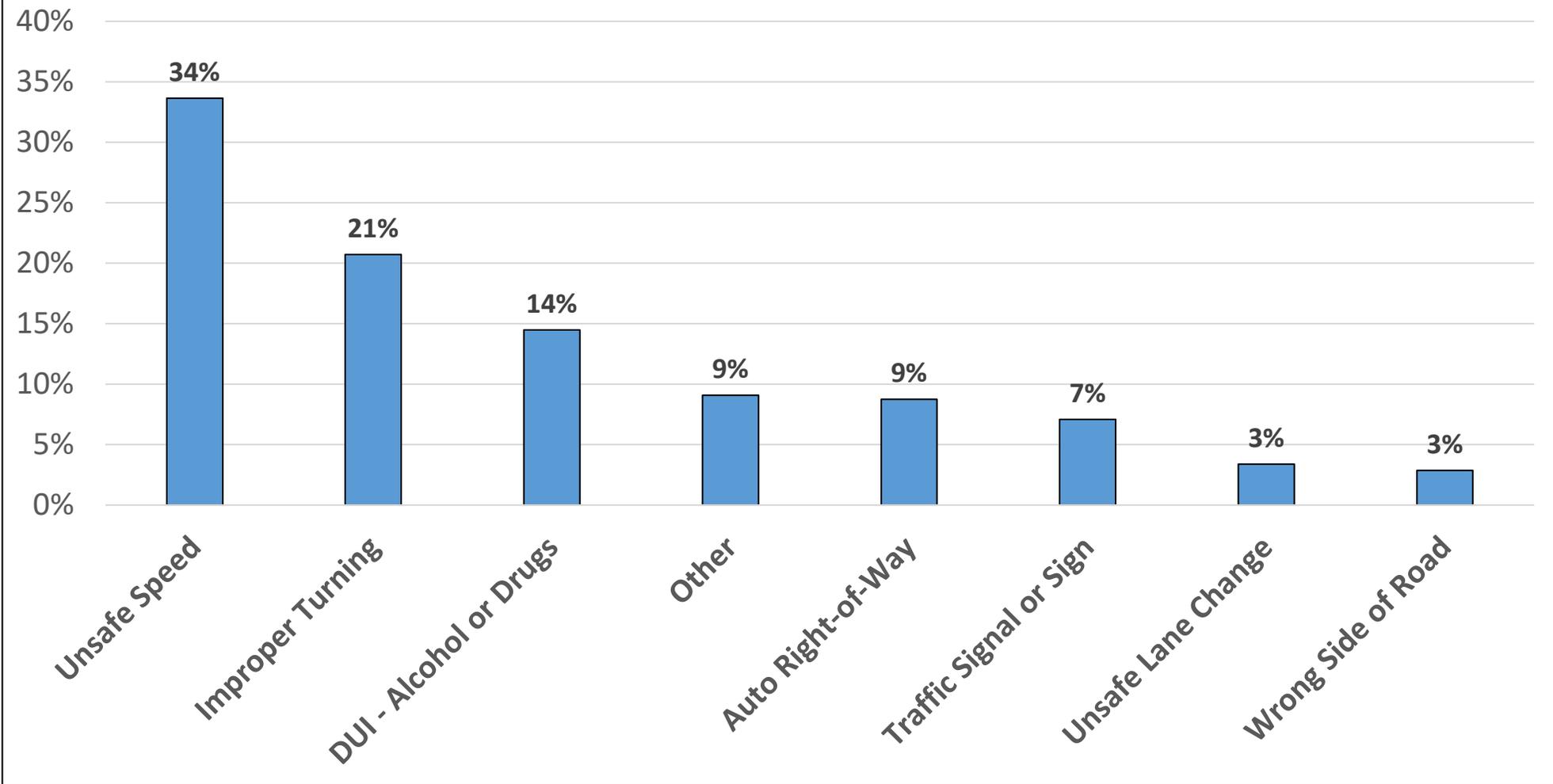




CHP Overtime Contract

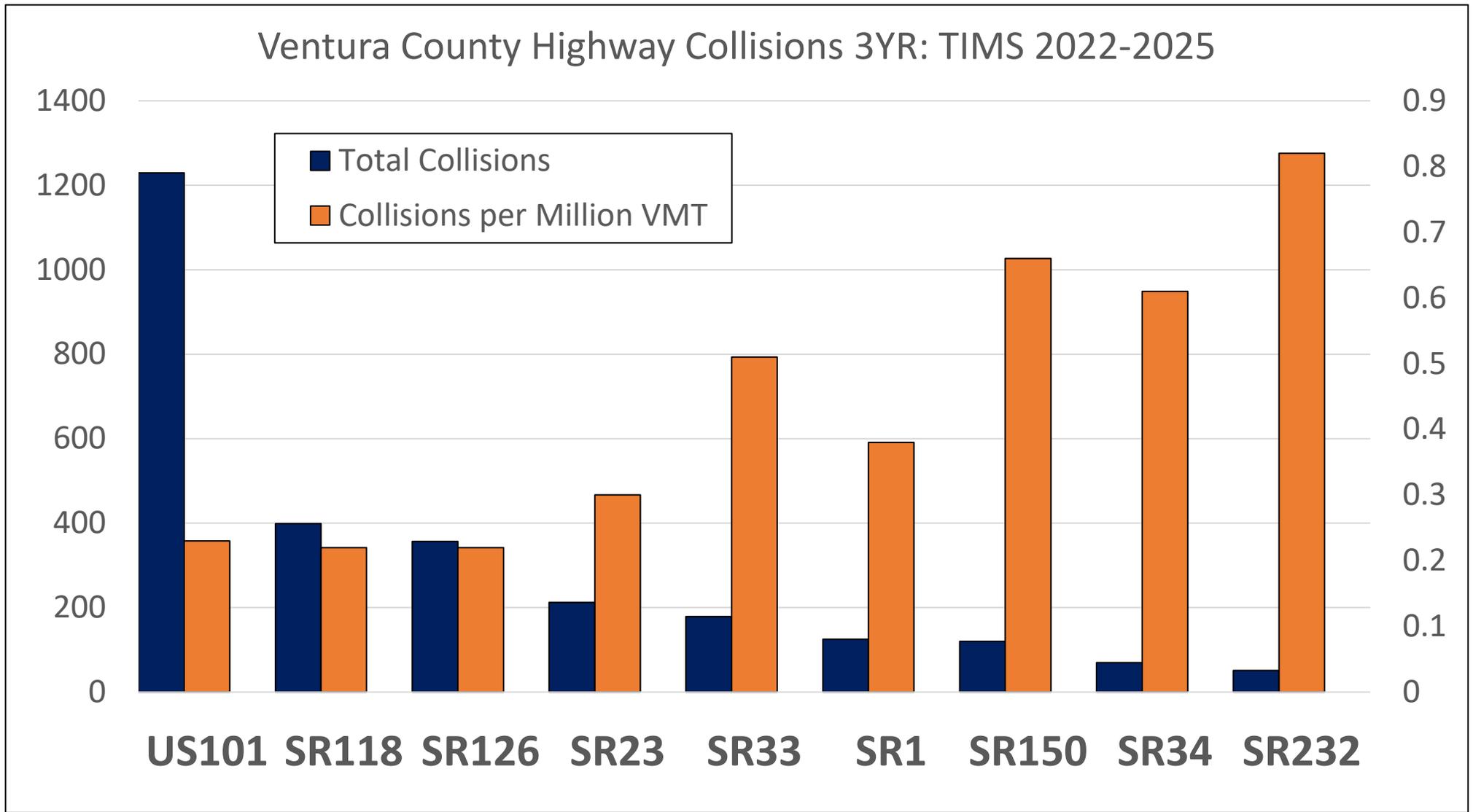


Ventura County Highways Collisions by Violation – TIMS 2022-2025



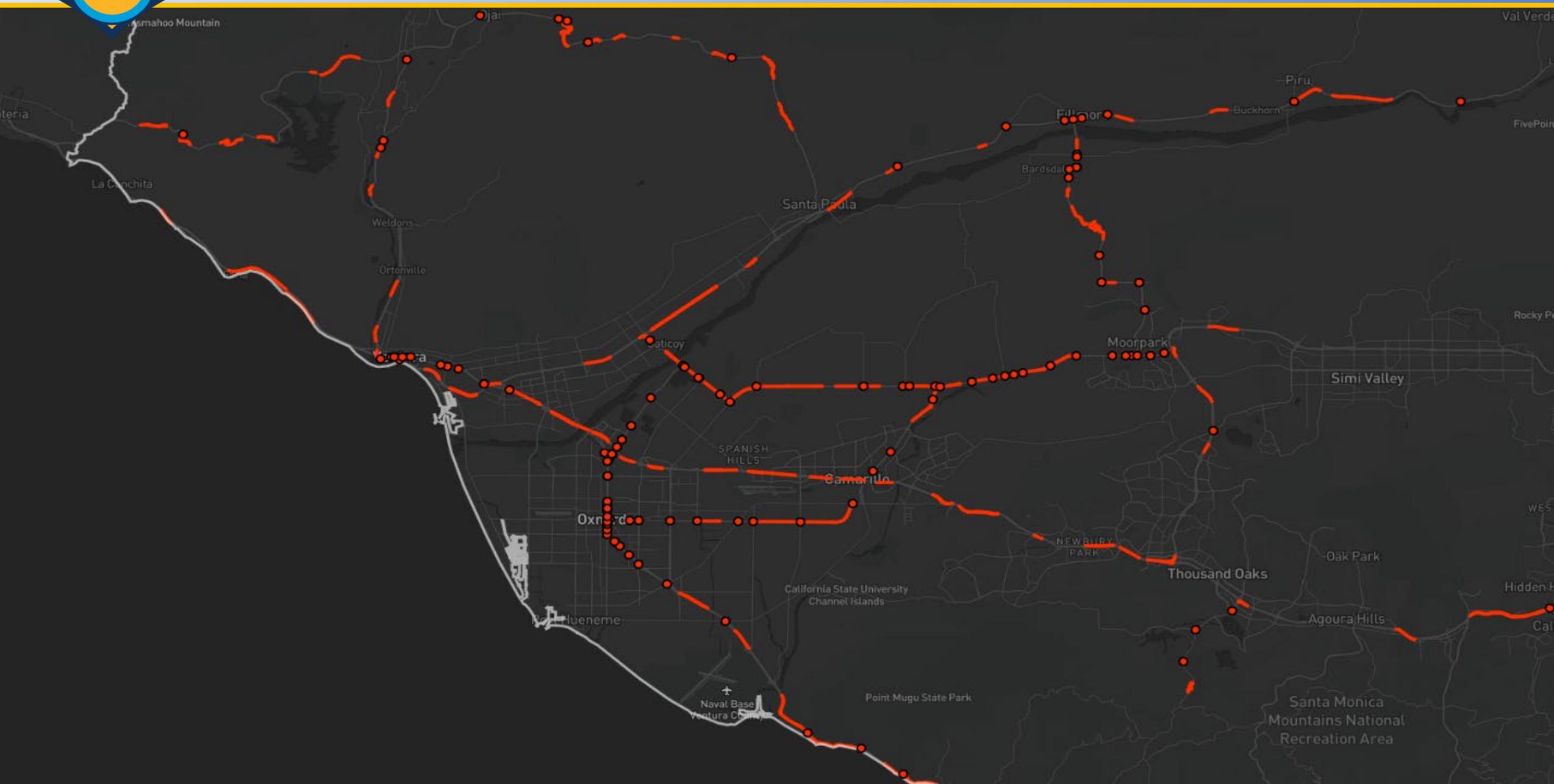


CHP Overtime Contract





Severity Weighted Collision Index – HWY Links in Top Quintile for SCAG Region





Questions?

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California Highway Patrol
Officer Wren

