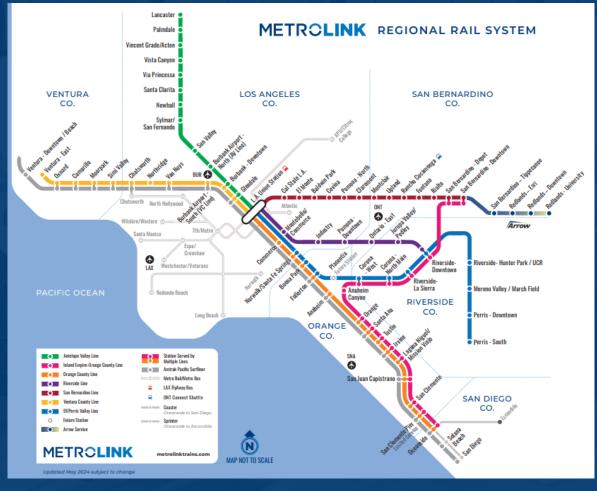


METROLINK

VCTC Commission

October 3, 2025 Darren Kettle, Metrolink CEO



Counties Served

Routes/Lines

545.6Route Miles

Stations

Weekday Metrolink Trains

Weekday Arrow Trains

A Year of Big Things



Implemented largest schedule change in Metrolink history



Awarded most significant contract for Operations & Maintenance



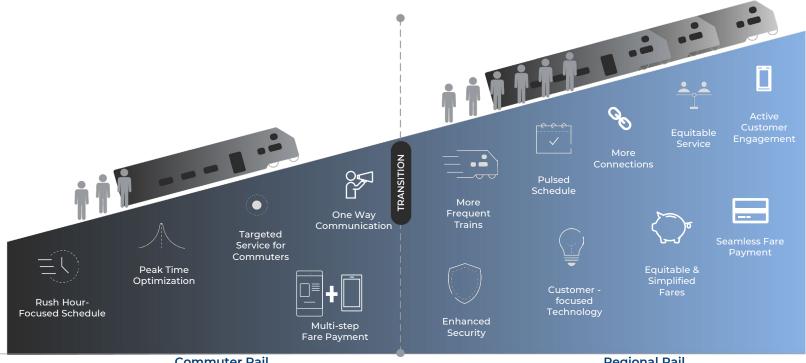
First in the country to implement WCNSS Wireless Crossings



Alstom Team Training for Transition

Moorpark Ave 4th of 52 Smart Crossing





Commuter Rail Regional Rail

Metrolink Reimagined

Connecting communities, transforming journeys

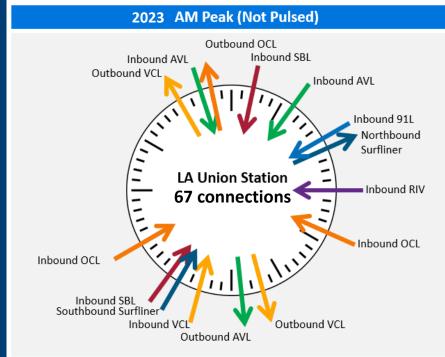
Four principles driving schedule change

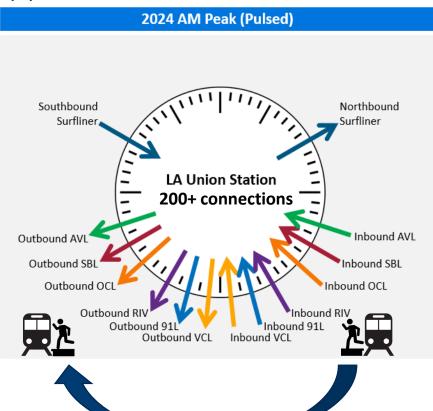
- More trains at peak and non-peak
- Clock-faced schedules
- More efficiency with equipment and crews
- More line-to-line connections at Los Angeles Union Station



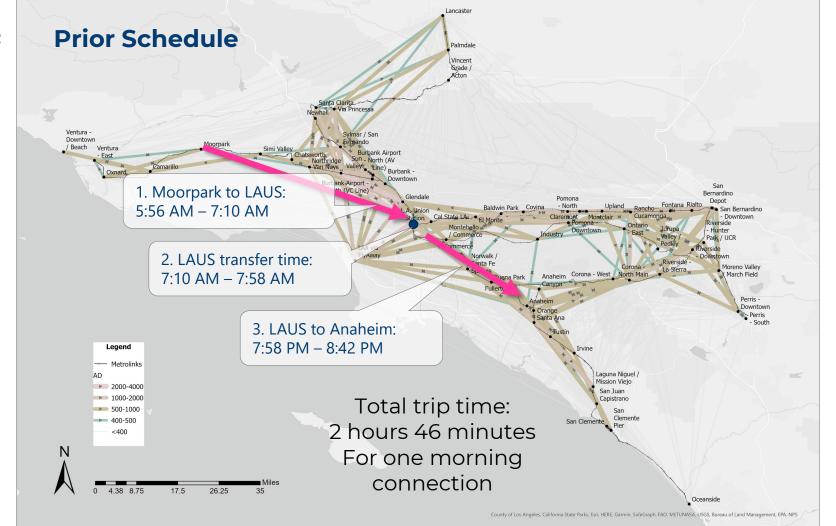
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4X Transfer Opportunities 10 to 20-Minutes

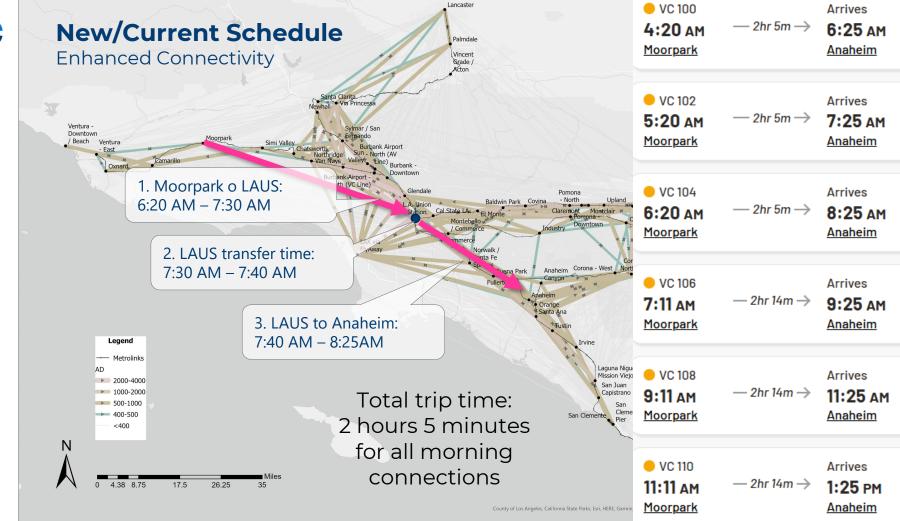




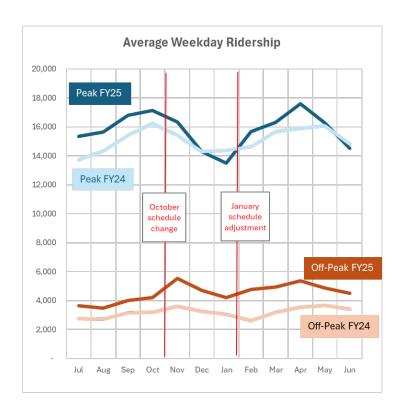








Peak/Off-Peak Ridership Analysis



Since January 2025:

- Off-peak ridership up 46% year-over-year
- Peak ridership up 3% year-over-year



Peak-ridership Up 3%.



Source: Conductor counts

Railway Technology Excellence Awards



- Safety Award Earthquake
 Warning Systems USGS
 ShakeAlert integration
- Marketing Award Student
 Adventure Pass
- Innovation Award Smart
 Mobility (for Wireless
 Crossing Nearside Station
 Stop technology)

Metrolink **Real- Time Alerts**Text & Email

- Subscribe at metrolinktrains.com/subscribe
- Timely, accurate updates *know before you go*
- Real-time information:
 - Track changes
 - Delays
 - Cancellations
 - Track closures
 - Elevator outages
- Multilingual support
- Nearly 10,000 customers signed up in 4 months





Simplified Fare Structure

Fare pilot launched July 1, 2025

Why?

- Response to post-pandemic travel patterns
- Supports agency shift from commuter to regional rail Metrolink Reimagined

Key Changes

- Simplified fare options: reduced complexity, fewer duplicate products
- Lower prices: Monthly Pass now ≤ cost of 3 round-trips/week
- Expanded discounts for Students/Youth, Veterans, other disadvantaged riders
- New pass types introduced: \$15 SoCal Day Pass, \$5 L.A. Zone Day Pass

Benefits

- Less customer confusion, greater affordability for new riders
- Supports new ridership acquisition and long-term growth

Santa Barbara Service - 2026









2026 FIFA World Cup

First Match – June 12, 2026

0

8

1

2

Years Months Weeks

Days

2028 Olympic Games

Opening Ceremony - July 14, 2028

2

9

4

Years Months Weeks

Days





Metrolink will serve as the critical link to regional venues, hotels, residential areas, workforce housing, amusement parks, and tourist attractions.

