

Appendix B - Public Comments Received for FY24/25 - Unmet Transit Needs

Comment	Specific Type	Service Area
Seasonal Service to beaches out of Fillmore. Summer service at Pier or Pierpont	Expanded Service	VCTC
Service from Fillmore to Simi Valley arriving by 7am for work daily.	Expanded Service	VCTC
Service between Fillmore to the beaches daily throughout the day. Which the bus didn't take hours for my daughter to get to Moorpark college from Fillmore	Expanded Service	VCTC
Expedient service between Fillmore to Moorpark arriving by 8:30am for work daily and returning after 4pm	Operations	VCTC
Service to the Ventura Pier from Fillmore on Weekdays throughout the day for shopping and leisure	Expanded Service	VCTC
The limited operating hours on the Highway 126 route weekends pose significant challenges for residents seeking employment, as many job opportunities require weekend availability. It's short-sighted to assume that everyone can adhere to a traditional weekday 9-5 schedule. Moreover, for those reliant on public transportation like myself, the restricted weekend service severely limits social participation. Please consider expanding bus service availability on weekends to better serve the needs of the community and provide equity.	Service Hours	VCTC
Service between Fillmore to Moorpark Metrolink Station arriving by 8:25am to connect to Metrolink for work daily.	Expanded Service	Valley Express/VCTC
Service between Fillmore to Moorpark Metrolink station to connect with the train for travel .	Expanded Service	Valley Express/VCTC
Service between Fillmore to Moorpark for school daily for classes at the college.	New Service	Valley Express/VCTC
Service from Fillmore to Moorpark. Would like a stop at Target	Expanded Service	Valley Express/VCTC
The Camarillo Boys and Girls Club would benefit from increased service, previously CAT system used to provide convenient pickups at schools and drop-offs at the club.	Expanded Service	Camarillo Area Transit
Service improvements on routes and frequency in Camarillo with a fixed route service. There should be a route to medical buildings, shopping centers and entertainment areas. It is too cumbersome to call and make an appointment with CAT and sometimes they are not able to accommodate.	Expanded Service	Camarillo Area Transit
Service improvements in Camarillo by adding better fixed route service that have more routes and frequent times for shopping and supermarket trips that do not need to be scheduled in advance.	Expanded Service	Camarillo Area Transit
Service from Carmen Drive to Camarillo Ranch to arrive by 8am for work daily. It's very hard to ride in Camarillo, CAT fixed route is very short.	Expanded Service	Camarillo Area Transit
Service operating on the weekends would be helpful. Currently service on weekends stops too early.	Expanded Service	Camarillo Area Transit
Service out of Thousand Oaks HS to Grant Brimhall Library Sundays every hour between 12pm - 8pm to be able to visit the library and study	Expanded Service	Thousand Oaks Transit
More service times and expanded routes throughout the day in Thousand Oaks. Having more stops along current routes. I have to roll from the mall stop, 2 miles with no sidewalk, along a fast moving traffic highway access road to my clinic. Please enhance your service to include all of us with disabilities. Liz Campos	Expanded Service	Thousand Oaks Transit
Thousand Oaks needs more frequent service overall, there should be times and locations other than the Thousand Oaks transit Center and include Sunday service.	Frequency	Thousand Oaks Transit
General government: East County Jail 2101 E Olsen Rd, Thousand Oaks, CA 91360 8am-5pm 7 days (current stop is 3 miles away at Olsen & Mountclef. East County route passes 0.7 mi away)	Expanded Service	Thousand Oaks Transit
Service between 885 Calle Pinata in Thousand Oaks to Trader Joes on Avenida de los Arboles daily arriving by 10am for shopping. Bus doesn't come by frequent enough (Thousand Oaks) for it to be useful for more frequent use.	Extended Service	Thousand Oaks Transit
Service between 885 Calle Pinata in Thousand Oaks to Thousand Oaks Library throughout the day during library hours. Bus doesn't come by frequent enough (Thousand Oaks) for it to be useful for more frequent use.	Extended Service	Thousand Oaks Transit

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<p>Servcie to the following locations in Fillmore daily or make a microtransit to accomodate trips. Minimal servcie to these areas should be three stops per day to all the below locations: 250 Central Ave., Fillmore, 93015 Office hours and to end of city council meetings (Fillmore) Clinicas.org 355 Central Avenue Fillmore, CA 93015</p>	Expanded Service	Valley Express
<p>Service between KOA to Santa Paula for grocey shopping and government bussiness starting at 10am. There needs to be service to the KOA behind Steckel Park. There are a number of older long term residents, there that would utilize the services to go shopping, and make appointments in town.</p>	Expanded Service	Valley Express
<p>Add later evening service on bus (number 50) departing after 9pm from the Camarillo Metrolink station weekdays for returning home after school at CSUCI. I have classes in the evening, So I need bus to get back home at 9p.m.</p>	Service Hours	VCTC
<p>Service between CSUCI and the Metrolink station arriving by 10 pm to go home after work. and the ones we do have stop so early that I can't use them to commute to and from work.</p>	Service Hours	VCTC
<p>Service between Camarillo Catalina Heights military housing to point mugu naval base arriving by 7am daily for work</p>	Expanded Service	VCTC
<p>Service between Camarillo Metrolink Station and point Mugu navy base to arrive by 8:45am for work on weekdays.</p>	Expanded Service	VCTC
<p>From: 2544 Barry Street, Camarillo To: 3950 Madison Street Purpose: Return home from Wednesday night meditation at the temple. Challenge: Temple ends at 8:30 p.m. and the last bus departs at 7:31 p.m. (VCTC Route 50)If I could get home from these locations in the evening, I could add more trips.</p>	Service Hours	VCTC
<p>Service between Camarillo to Ventura on Sunday between 9am-5pm for leisure</p>	Service Hours	VCTC
<p>Improved bus service to and from train stations, particularly on the Ventura line, is essential. As a weekly commuter from Moorpark to Burbank airport, I consistently rely on alternative transportation methods due to limited bus options.</p>	Expanded Service	VCTC
<p>Aligning the bus schedule better at the Moorpark Station train timetable would help commuters.</p>	Service Hours	VCTC
<p>Service improvement to get between Moorpark, Simi, Camarillo and Fillmore.</p>		VCTC
<p>Better and shorter travel times between Ventura and Oxnard (especially if having to do a transfer at PV Mall). The VCTC bus should be able to use an HOV lane on Highway 101 rather than sit in traffic.</p>	Comment	VCTC
<p>Nighttime schedule, connection to nearby cities on a single bus without transfers, and little help in customer service, for example with guidance on how to use the transport and how to make bus changes and their schedules.</p>	Comment	VCTC
<p>Add a stop in Oxnard on the route 50, a stop at rice avenue or rose avenue would be beneficial.</p>	Expanded Service	VCTC
<p>Add more stops on Route 50 in Oxnard. Include a stop at Rice and have a stop at Gonzales & solar (there are 2 GoldCoast bus routes 15 & 19). Then bus 50 can keep going down Gonzales and make a right on Rose and have another stop on Rose & Gonzales (major intersection for Oxnard). I live in Thousand Oaks, but my office is in Oxnard (2000 Outlet Center Dr. Oxnard, CA). Oxnard (one of the largest cities in the county) only has 1 stop while Camarillo gets 4 stops. If bus 50 had more stops in Oxnard then I would ride it more frequently. I use it currently for work.</p>	Expanded Service	VCTC
<p>Service between Ventura to Camarillo arriving by 9pm for entertainment and getting back home. I'd like to visit the Ventura downtown, and take transit home to Camarillo.</p>	Service Hours	VCTC

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<p>Study a summer seasonal "Beaches" route. Bring people from hotter areas of the county to cooler parts. Routes between Ojai and Camarillo with stops at Ventura Amtrak, Ventura Pier, San Buenaventura Beach, Harbor Cove Beach, McGrath State Beach (if it ever reopens), Olokoy Beach Park, Channel Islands Harbor, Fisherman's Wharf, Naval Base Ventura County, Hueneme Beach Park, CSUCI, Camarillo Amtrak. Additional routes to/from East county cities "Highway 101/23" (Simi, Moorpark and T.O.) and "Highway 126" (Piru, Fillmore, Santa Paula) to beaches on the west county.</p>	<p>Expanded Service</p>	<p>VCTC</p>
<p>Dial A Ride service between Ventura to Thousand Oaks to get to appointments, government center, and shopping throughout the day. You have discontinued the intercity Dial A Ride between Ventura, Oxnard, Camarillo and Thousand Oaks. I live in T.O. and used that service a lot before covid. I am a senior and the transfer times do not match, takes 2 hours or more to get into Ventura from here.</p>	<p>Expanded Service</p>	<p>Thousand Oaks Transit/CAT/ACCESS</p>
<p>Add Sunday service on all Ventura County routes to be able to get around for shopping and recreation.</p>	<p>Service Hours</p>	<p>All</p>
<p>We need VCTC bus 50 to run on Sundays as well and extend more</p>	<p>Service Hours</p>	<p>VCTC</p>
<p>Service between Woodland Hills to Thousand Oaks arriving by 9pm for returning home from work.</p>	<p>Service Hours</p>	<p>VCTC</p>

***Identical comment replicated and submitted by nine different individuals.**