

Ventura County Transportation Commission Strategic Plan FY 2023-24 through FY 2027-28

Adopted April 7, 2023

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Prepared for the Ventura County Transportation Commission by





Table of Contents

VCTC Is Based on Partnerships	1
Message from the Executive Director	3
VCTC Core Services	4
Opportunities and Challenges	5
Vision, Mission, and Values	6
Multi-Year Goals	7
Commission's Top Priorities for	8
FY 2023-24 and FY 2024-25	8
Goal A: Transportation Planning and Programming	9
Goal B: Transportation Services	10
Goal C: Partnerships	12
Goal D: Organizational Sustainability	13
Tracking and Implementation	14
Conclusion	15
Attachment A: Strategic Planning Process	16
Attachment B: VCTC Programs and Services	17
Attachment C: Environmental Scan	20



VCTC Is Based on Partnerships

History

The Ventura County Transportation Commission (VCTC) was created by Senate Bill 1880 in September 1988 as the successor agency to the Ventura County Association of Governments (VCAG). In 2004, VCTC was reorganized under Assembly Bill 2784, expanding the Commission to its current configuration of a 17-member board. VCTC establishes transportation policies and priorities to ensure an equitable allocation of federal, state, and local funds for highway, transit, rail, bicycle, and other transportation projects.

VCTC is designated to administer and act as the:

- Airport Land Use Commission (ALUC),
- Congestion Management Agency (CMA),
- Consolidated Transportation Service Agency (CTSA),
- County Transportation Authority (CTA),

- Local Transportation Authority,
- Regional Transportation Planning Agency (RTPA), and
- Service Authority for Freeway Emergencies (SAFE)

Partnerships

VCTC works with a variety of partners, listed below, to meet transportation needs in the area.

California Department of Transportation (Caltrans) / District 7	California Highway Patrol	California Lutheran University	California State University Channel Islands	County of Ventura
Incorporated cities ¹	Los Angeles / San Diego Rail Corridor Agency (LOSSAN)	Port of Hueneme	Santa Barbara County Association of Governments	Southern California Association of Governments
Southern California Regional Rail Authority (Metrolink)	Transit Operators ²	Ventura Community College District	Ventura Council of Governments	Ventura County Air Pollution Control District
	Ventura County Civic Alliance	Ventura County Economic Development Association	Ventura County Leadership Academy	

¹ Camarillo, Fillmore, Moorpark, Ojai, Oxnard, Port Hueneme, San Buenaventura, Santa Paula, Simi Valley and Thousand Oaks
 ² Gold Coast Transit District, Camarillo Area Transit, Thousand Oaks Transit, Simi Valley Transit, Kanan Shuttle, Valley Express, Ojai Valley Transit, Moorpark City Transit



Governance Overview

VCTC's 17-member board is comprised of all five members of the Ventura County Board of Supervisors, ten city council members, and two citizen appointees (one representing the cities and one representing the unincorporated county areas). An ex-officio member is appointed by the California Governor to the Commission, which is usually the Caltrans District 7 Director. VCTC Commissioners as of the date of this Strategic Plan are listed below.

VCTC Commissioners

- Bryan MacDonald, Chair, City of Oxnard
- Matt LaVere, Vice Chair; County of Ventura, District 1
- Tony Trembley, Immediate Past Board Chair, City of Camarillo
- Jeff Gorell, County of Ventura, District 2
- Kelly Long, County of Ventura, District 3
- Janice Parvin, County of Ventura, District 4
- Vianey Lopez, County of Ventura, District 5
- Carrie Broggie, City of Fillmore
- Chris Enegren, City of Moorpark
- Suza Francina, City of Ojai
- Martha McQueen-Legohn, City of Port Hueneme
- Jenny Crosswhite, City of Santa Paula
- Mike Judge, City of Simi Valley
- Bob Engler, City of Thousand Oaks
- Mike Johnson, City of Ventura
- Daniel Chavez, Citizen Representative
- Jim White, Citizen Representative
- Gloria Roberts, Caltrans District 7, Ex-Officio Member
- Steve Mattas, VCTC General Counsel



Message from the Executive Director

Strategic Planning Guidance Provided By

VCTC Executive Team

- Martin Erickson, Executive
 Director
- Amanda Fagan, Planning and Sustainability Director
- Sally De George, Finance Director
- Peter De Haan, Programming Director
- Claire Grasty, Transit Director
- Darrin Peschka, Manager of Government and Community Relations
- Roxanna Ibarra, Clerk of the Commission/Executive Assistant



This Strategic Plan sets the path for the Ventura County Transportation Commission (VCTC) for the next five years.

We began our process in Spring 2022 with a Commission goal setting session, during which the Commission established key priorities for FY 2022-23 and beyond. We then embarked upon a more comprehensive strategic planning process to incorporate a broader range of initiatives for the future. An overview of the strategic planning process is provided in Attachment A.

Through our Strategic Plan, we focus on our mission to *"Keep Ventura County Moving."* Our Comprehensive Transportation Plan serves as a foundation for this Strategic Plan as well. In the "opportunities and challenges" section of this Strategic Plan, we have referenced the desired outcomes of that CTP.

This Strategic Plan contains four multi-year goals, each of which has associated strategies for achieving them. We have an implementation action plan to keep us on track.

Each year we will provide a report to the Commission and community on what has been accomplished. We will also update and revise the Strategic Plan as needed.

Implementing the Strategic Plan will be a collaborative effort involving our Commission, VCTC staff, partners from other agencies, and the community. Achieving our goals is a team effort!

Sincerely,



Martin Erickson Executive Director Ventura County Transportation Commission



VCTC Core Services



VCTC is responsible for regional transportation planning and programming throughout Ventura County.

Service Area

The area served by VCTC includes all of Ventura County and is shown in the map to the right. A summary of VCTC programs and services, along with our organization chart, is provided in Attachment B.





Opportunities and Challenges

The Ventura County Transportation Commission has numerous opportunities and several challenges.



Opportunities

- Increase funding opportunities
- Enhance technology and innovation to provide the services customers want
- Improve organizational efficiencies
- Improve equity and resilience of transportation services
- Connect transportation, housing, and land-use

Challenges

- Staffing levels and recruitment
- Insufficient communication and coordination
- Economic uncertainty; lack of locally controlled and derived revenue source
- Reduced transit ridership levels post COVID-19 pandemic

Desired Outcomes from the Comprehensive Transportation Plan

The following desired outcomes developed for the Comprehensive Transportation Plan (CTP) are foundational opportunities and challenges.

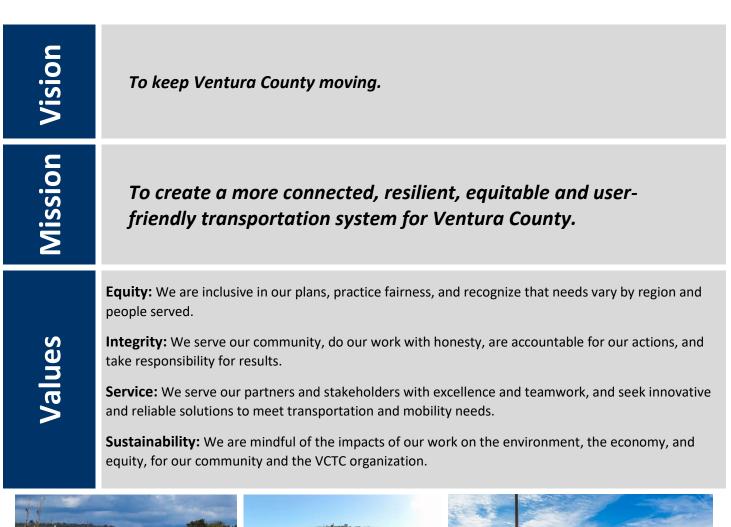




Vision, Mission, and Values



The vision statement is aspirational for VCTC and indicates the future direction of the agency. The mission is a statement of the purpose of the agency. Values reflect the behaviors that guide officials and staff of VCTC. Through the strategic planning process, each of these were updated, and are provided below.





Multi-Year Goals



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VCTC has **four broad multi-year goals** representing key categories for the agency. Each of the goals contains a set of strategies intended to help the agency make progress in achieving the broad goals over a period of years.

Goal A: Transportation Planning and Programming

Complete transportation-related plans and studies and allocate funding and resources aimed at improving mobility within Ventura County through various types of multimodal transportation programs and services.

Goal B: Transportation Services

Provide for an accessible, reliable, innovative, multimodal transportation system to meet the needs of Ventura County residents and visitors, which is compatible with regional plans and based on industry best practices and standards.

Goal C: Partnerships

Collaborate with regional agencies to provide sustainable and improved transportation services within Ventura County.

Goal D: Organizational Sustainability

Ensure sufficient resources and invest in our workforce for the long-term health and effectiveness of VCTC.

The strategies shown with each of the goals in the following pages will be implemented through a **collaboration** of VCTC management and all department staff.

The **Commission's top priorities for FY 2023-24 and FY 2024-25** are shown on the next page.



Commission's Top Priorities for FY 2023-24 and FY 2024-25

During its March 3, 2023 workshop, VCTC Commissioners identified top priorities upon which to focus for the first two years of implementation: *FY 2023-24 and FY 2024-25*. These are a subset of the entire set of strategies listed in the four goal categories. These priorities are divided into two tiers as shown below, based on the results of a dot voting process.

Tier 1

- A6. Initiate the process to become a leader in the development of mobility as a service (Maas) strategy, including pursuit of a pilot mobility program, to assist the State in meeting its air quality goals, promoting public transit ridership recovery and increasing mobility choices.
- B1. Evaluate and consider continuation of the free transit pass programs (college ride, youth pass) to maximize ridership and ensure efficient use of resources.
- C5. Engage federal and state legislators to secure more transportation funding, protect existing revenues, and support legislation that may benefit VCTC and its operations (or oppose legislation that may adversely affect VCTC and its operations).

Tier 2

- A1. Integrate the Comprehensive Transportation Plan (CTP) as VCTC's primary guiding document.
- B5. Encourage city and county partners to plan and prioritize building new bike lanes and continue seeking funds for this purpose.
- B13. Coordinate with Caltrans, Ventura County, and cities to prioritize projects and submit grant application(s) for goods movement projects based on the recommendations of the Ventura County Freight Corridors Study.



Goal A: Transportation Planning and Programming

Complete transportation-related plans and studies and allocate funding and resources aimed at improving mobility within Ventura County through various types of multimodal transportation programs and services.

Goal A has 12 strategies to be achieved over the five-year period of the strategic plan. Some of these are well underway but will continue into subsequent years. Others will begin later in the Strategic Plan period. This strategic plan was the result of a process that began in April 2022 when the Commission adopted a set of strategies. All of those have now been incorporated into this Strategic Plan and are shown in **bold** *italics*.

	Year t	o Start
Strategies	FY 2023-24 to	FY 2025-26 to
	FY 2024-25	FY 2027-28
A1. Integrate the Comprehensive Transportation Plan (CTP) as VCTC's	✓	
primary guiding document.		
A2. Complete the Transit Integration and Efficiency Study (TIES) which will	,	
serve as a roadmap for improving transit and accessible transportation	✓	
services.		
A3. Complete and implement the zero-emission bus transition plan to	,	
meet state mandates and reduce greenhouse gas emissions related to	✓	
transit.		
A4. Reach consensus about the future of the US 101 corridor (congestion,	✓	
wildlife connectivity, managed lanes, environmental review).		
A5. Leverage data to better inform transportation land use decision	✓	
making and grant seeking.		
A6. Initiate the process to become a leader in the development of mobility		
as a service (Maas) strategy, including pursuit of a pilot mobility program,	✓	✓
to assist the State in meetings its air quality goals, promoting public		
transit ridership recovery and increasing mobility choices.		
A7. Update the Ventura County Airport Comprehensive Land Use Plan		
(ACLUP) to ensure the safety and welfare of airport users and nearby		¥
residents.		
A8. Update the Santa Paula Branch Line (SPBL) trail master plan, validate		
trail alignment, connections, and amenities, and update existing conditions	•	
to facilitate trail completion, with stakeholder engagement.		
A9. Complete the Rail Corridor Strategic Plan aimed at taking a holistic review of the Metrolink/Amtrak Surfliner rail line.		✓
A10. Complete the short-range transit plan to better plan and coordinate		
	✓	
transit services and programs. A11. Revisit VCTC's responsibility as it pertains to the Congestion		
Management Program (CMP), to consider alternatives to maintaining the	1	
program as currently constituted.		
A12. Conduct a regional transit fare study to benchmark and evaluate fare		
options.		✓
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Goal B: Transportation Services

Provide for an accessible, reliable, innovative, multimodal transportation system to meet the needs of Ventura County residents and visitors, which is compatible with regional plans and based on industry best practices and standards.

Goal B has 24 strategies to be achieved over the five-year period of the strategic plan. Some of these are well underway but will continue into subsequent years. Others will begin later in the Strategic Plan period. This strategic plan was the result of a process that began in April 2022 when the Commission adopted a set of strategies. All of those have now been incorporated into this Strategic Plan and are shown in **bold italics**.

	Year to Start	
Strategies	FY 2023-24 to FY 2024-25	FY 2025-26 to FY 2027-28
Active Transportation		
B1. Encourage city and county partners to plan and prioritize building new bike lanes and continue seeking funds for this purpose.	✓	
B2. Encourage integration of e-bikes as an alternative transportation mode by establishing an e-bike demonstration program to allow residents the ability to try e-bikes before they purchase them.	✓	
B3. Partner with community organizations to create a bicycle distribution program for youth and low-income Ventura County residents aimed at increasing bike ridership.		✓
B4. Develop a model ordinance for consideration by the County and cities to replace a portion of vehicle parking at multi-family residential properties with bicycle lockers and/or secured parking.		✓
Grants/Funding		•
B5. Identify possible funding to replace buses or convert them to have zero emissions, following completion of the Zero Emissions Bus (ZEB) plan.		~
B6. Coordinate with Caltrans, Ventura County, and cities to prioritize projects and submit grant application(s) for goods movement projects based on the recommendations of the Ventura County Freight Corridors Study.	✓	
B7. Develop grant applications for Rebuilding American Infrastructure with Sustainability and Equity (RAISE) or Solutions for Congested Corridors Program (SCCP) funds or other programs for making improvements to US 101 based on US 101 environmental document results and 101 Communities Connected.	~	
B8. Identify funding for additional "free ride" services for veterans and seniors.		✓
Motorist Aid		
B9. Administer and expand VCTC's Motorist Aid programs as appropriate, including Freeway Service Patrol, Emergency Roadside Call Boxes, and Incident Responders Grant Program.	✓	
Multimodal		
B10. Identify possible funding for expanding transit (bus and/or rail) operations. In particular, pursue funding for Metrolink Southern California Optimized Rail Expansion (SCORE) operations in time for the 2028 Olympics.		*



B11. Develop a set of multimodal transportation metrics to determine the effectiveness of various modes of transportation.	\checkmark	
B12. Support improved transit and transportation services for those	✓	
with disabilities.		
Outreach		
B13. Continue new Spanish language public outreach campaigns to connect the Spanish-speaking community with VCTC Intercity and other public transportation options.	✓	
B14. Establish enhanced efforts (to include polls or surveys) to connect younger people in the community by creating a transportation/transit "road show" that VCTC staff can use for school and other presentations to expand youth outreach.	√	
B15. Develop a memorable and effective ad campaign to promote transit ridership and to address the myths and misconceptions about transit.	✓	
B16. Enhance outreach to senior population.		✓
Policy		
B17. Develop an equity plan and framework to guide capital projects and transportation investments.		~
B18. Incorporate greenhouse gas emissions reductions in transportation planning and services.	✓	
Rail		
B19. Implement future phases of Metrolink and Amtrak Los Angeles		
– San Diego – San Luis Obispo Rail Corridor (LOSSAN) capital projects		
(Simi Valley double track, Leesdale siding, Camarillo station,		✓
additional projects planned for completion prior to 2028 Olympics)		
to improve future rail service.		
B20. Conduct a comprehensive review of current rail service compared with potential markets to ensure service meets community demand.		✓
B21. Partner with Sierra Northern Railway, corridor cities and the County to operate, maintain, and improve the Santa Paula Branch Line railroad and right-of-way corridor as a countywide community asset, ensuring outreach to stakeholders in the process.	✓	
B22. Continue to address encroachment into the Santa Paula Branch Line right-of-way through leasing activities to ensure safety of operations and protection of the asset and infrastructure.	√	
Transit		
B23. Evaluate and consider continuation of the free transit pass programs (college ride, youth pass) to maximize ridership and ensure efficient use of resources.	✓	
B24. Promote transit ridership recovery to assist the State in meetings its air quality goals, promoting public transit ridership	✓	



Goal C: Partnerships

Collaborate with agencies across the region to provide sustainable and improved transportation services within Ventura County.

Goal C has eight strategies to be achieved over the five-year period of the strategic plan. Some of these are well underway but will continue into subsequent years. Others will begin later in the Strategic Plan period. This strategic plan was the result of a process that began in April 2022 when the Commission adopted a set of strategies. All of those have now been incorporated into this Strategic Plan and are shown in **bold** *italics*.

	Year to	Year to Start	
Strategies	FY 2023-24 to FY 2024-25	FY 2025-26 to FY 2027-28	
C1. Establish an advisory committee and work with partner agencies to implement the signage strategies in the Bicycle Wayfinding Plan.	✓		
C2. Assist cities and the county to seek supplemental federal and state funding including through Caltrans.	~		
C3. Assist local agencies in implementing Senate Bill 743 by identifying and encouraging land use and transportation strategies to reduce vehicle miles traveled (VMT).	✓		
C4. Partner with the National Park Service to study wildlife movement and connectivity along the US 101 Conejo Pass area.	~		
C5. Engage federal and state legislators to secure more transportation funding, protect existing revenues, and support legislation that may benefit VCTC and its operations (or oppose legislation that may adversely affect VCTC and its operations).	✓		
C6. Utilize TRANSCOM in a more robust way as a Productivity Committee to better coordinate services regionally.	~		
C7. Partner with Naval Base Ventura County and Channel Islands Air National Guard Station to explore Federal, State and other funding sources to provide transit service to the Naval Base and Air National Guard Station.		~	
C8. Integrate safety into transportation plans, projects and services, including but not limited to a community traffic calming program, Arroyo Simi Bridge suicide prevention task force, and bicycle and pedestrian safety education.	✓		



Goal D: Organizational Sustainability

Ensure sufficient resources and invest in our workforce for the long-term health and effectiveness of VCTC.

Goal D has seven strategies to be achieved over the five-year period of the strategic plan. Some of these are well underway but will continue into subsequent years. Others will begin later in the Strategic Plan period. This strategic plan was the result of a process that began in April 2022 when the Commission adopted a set of strategies. All of those have now been incorporated into this Strategic Plan and are shown in **bold italics**.

	Year to	o Start
Strategies	FY 2023-24 to FY 2024-25	FY 2025-26 to FY 2027-28
D1. Ensure the continued operational excellence of VCTC's financial operations and grants administration.	✓	
D2. Devise strategies to secure future revenue options for transportation-related programs and services.	✓	
D3. Conduct a review of VCTC policies and procedures and revise to meet current needs.	1	
D4. Create a paid internship program to introduce careers in transportation and support VCTC operators.	1	
D5. Assess staffing levels and capacity to implement VCTC programs and services.	1	
D6. Develop an internal comprehensive training program that supports skill development, preparing staff for advancement, and succession planning.	✓	
D7. Increase public awareness of VCTC and build champions to support investments in transportation.	✓	



Tracking and Implementation



Implementation Action Plan

An Implementation Action Plan, contained in a separate document, provides the details about implementation. It includes the starting year, lead person and key tasks for each strategy. Timelines may be adjusted based on changing priorities, budget and personnel availability.

Tracking and Reporting Progress

Progress reports will be provided to the Commissioners and VCTC employees annually and in other communications on a regular basis.



Conclusion



This Strategic Plan is designed to guide the work and future of the Ventura County Transportation Commission. The plan articulates the vision, mission, and values of the organization and establishes a set of goals, priorities, and strategies to guide the work of the organization over the next five years.

The plan will be updated periodically as we accomplish our priorities and as needs change.

VCTC is committed to continuing collaboration with our many partners in achieving the goals in this Strategic Plan.

Thank you to everyone who contributed to this important planning effort.

Photos provided by VCTC.



Attachment A: Strategic Planning Process



The strategic planning process included gathering input from our Commissioners, executive team, and staff; updating our environmental scan; and setting priorities in an executive team workshop.

Commissioner Input

Baker Tilly sent a confidential online survey to all Commissioners to seek their input about strengths, weaknesses/limitations, opportunities, and threats (SWOT); as well as long-range goals for the future.







Gap Analysis Questionnaire

Executive team members completed a gap analysis questionnaire, providing input about strengths, weaknesses/limitations, opportunities, and threats (SWOT); goals; and mission, vision, and values.

Employee Survey

All employees were offered an opportunity to provide input through a confidential online survey. A total of 20 employees responded, providing valuable feedback.

Environmental Scan

Important factors for planning for the future of VCTC were identified in an environmental scan prepared by VCTC staff. Attachment C offers highlights.

Strategic Planning Sessions

A workshop with the executive team was held in December 2022 to discuss the information gathered. The Commission met on March 3, 2023 to discuss its priorities for the future.

Regular Updates

An implementation action plan has been prepared containing timelines and lead assignments. It will be monitored and updated on a regular basis. Each year, the strategic plan will be reviewed to track progress and adjust timelines as needed.



Attachment B: VCTC Programs and Services

Program: Transit and Transportation

- Accessible mobility services: Provide Americans with Disabilities Act (ADA) Paratransit certification services to residents of Ventura County who are unable to use a fixed route bus due to disability.
- **Regional transit technology:** Planning and management of the VCTC regional transit technology program, which includes the countywide intelligent transportation systems (ITS), such as contactless fare collection, automatic passenger counters, computer automated dispatch/automatic vehicle location services, next-stop voice annunciators, and real-time passenger information (RTPI) systems.
- **Transit grant administration:** Provide funds made available by the Federal Transit Administration (FTA) to Ventura County transit operators and local agencies and ensure that the FTA's requirements are met.
- Valley Express: Provide safe, efficient, and well-coordinated transit service within the cities of Santa Paula and Fillmore and surrounding County unincorporated area, administered through a Cooperative agreement with the Cities and the County.
- VCTC Intercity services: Provide safe, comfortable, efficient, and well-coordinated intercity fixed route transit service, connecting with local transit services on VCTC Intercity transit corridors.

Program: Highway

- **Highway project management:** Delivery of the projects to improve the Route 101 Freeway and construct a grade separation where Rice Avenue crosses Fifth Street and the Union Pacific Railroad.
- **Motorist aid services:** Maintain and operate countywide motorist aid services for Ventura County, including Callbox Program, Freeway Service Patrol, and Incident Responder Grant Program.

Program: Rail

- LOSSAN Coast Rail Coordinating Council: Provide safe and cost-effective intercity passenger rail service in Ventura County by working with the State Division of Rail, Amtrak and the six county (Los Angeles, Orange, San Diego, San Luis Obispo, Santa Barbara, and Ventura) "LOSSAN" Rail Joint Powers Authority (JPA) to improve intercity Pacific Surfliner train service and working with the other coastal California counties/agencies on the Coast Rail Coordinating Council (CRCC) to support long distance passenger rail services.
- Metrolink commuter rail: Provide safe and reliable commuter rail transportation in Ventura County as part of the five county (Los Angeles, Orange, Riverside, San Bernardino, and Ventura) Southern California Regional Rail Authority (SCRRA or Metrolink); and maintain and improve the VCTC's line segment from the Moorpark Station to the Santa Susanna Tunnel 28.
- Santa Paula Branch Link: Manage the Santa Paula Branch Line (SPBL) corridor.

Program: Commuter Assistance

- **Regional transit information center:** Provide comprehensive and convenient customer service to the public by assisting in all areas of transportation information services for Ventura County services.
- **Rideshare programs:** Reduce congestion, increase mobility, and improve air quality through programs targeted at reducing single occupant vehicle trips as required by the Congestion Management Program.



Program: Planning and Programming

- Airport Land Use Commission (ALUC): As the ALUC, ensure that new development surrounding the County's airports is consistent with the adopted Ventura County Airport Comprehensive Land Use Plan (ACLUP).
- **Regional transit planning:** Support transit planning and improvement of transit and paratransit services throughout Ventura County and support the providers of those services. Assist in the implementation of VCTC, regional and federal transit plans and initiatives.
- **Regional transportation planning:** Participate in state, regional and local planning efforts that further the mission of the VCTC.
- **TDA administration:** Administer the Transportation Development Act (TDA) Local Transportation Funds (LTF), State Transit Assistance (STA) and State of Good Repair (SGR) funds in a cost effective and timely manner while complying with State regulations.
- **Transportation programming and reporting:** Facilitate the development, funding, and timely delivery of high priority transportation projects and programs.

Program: General Government

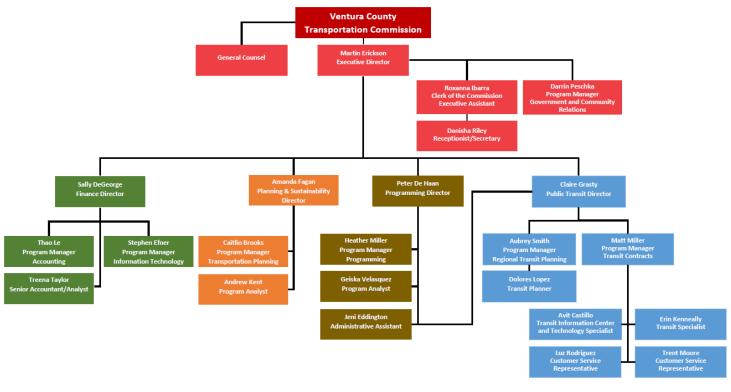
- Community outreach: Increase public awareness of and support for VCTC and its programs.
- Management and administration: Manage the day-to-day business and operations of the Ventura County Transportation Commission.
- State and federal government relations: Foster VCTC's involvement in a broad range of state and federal governmental settings to encourage policies that support VCTC programs.





Organization Chart

VCTC is organized as shown in the following chart. The major divisions are finance, planning and sustainability, programming, and public transit.

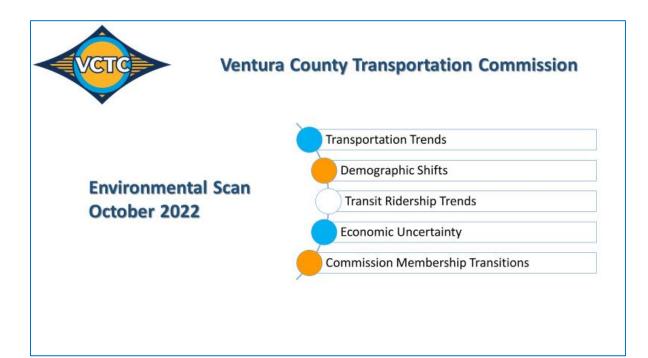


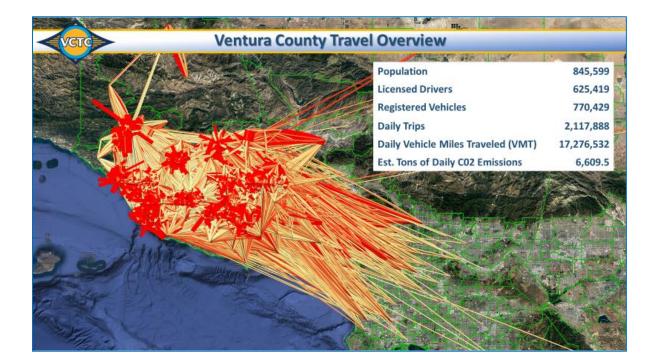
Source: VCTC, 2023



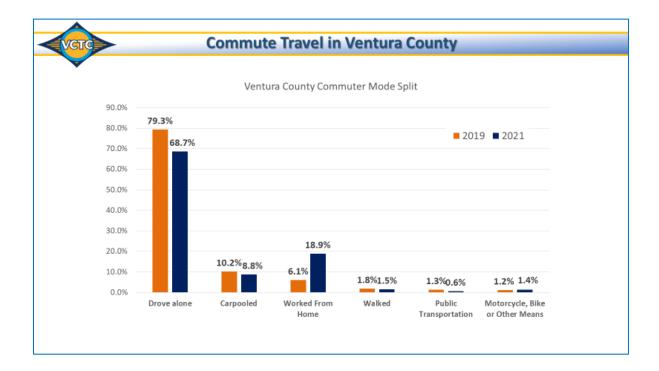
Attachment C: Environmental Scan

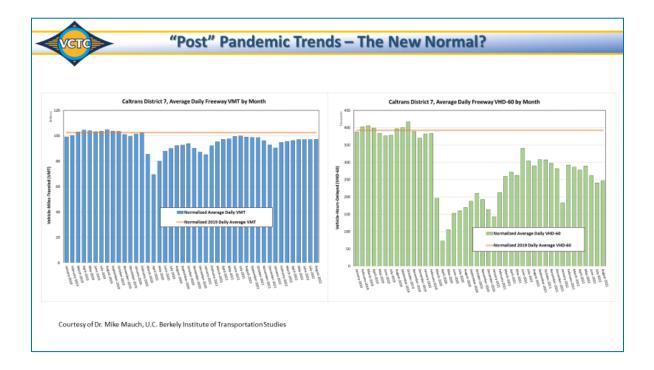
VCTC staff created a slide deck containing information about factors affecting the agency as part of the Strategic Plan update process. Highlights from the PowerPoint are included below.



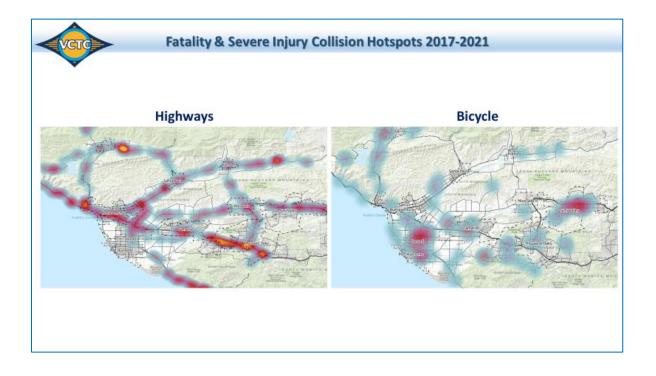






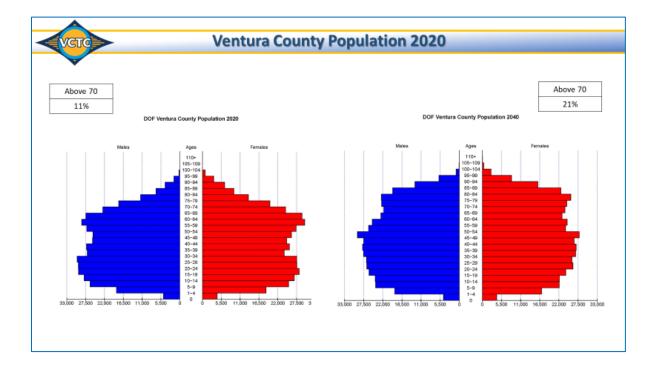






	T	otal Population		
	2019	2050	Delta	Percent
Ventura County	846,000	838,000	(8,000)	(1%)
SCAG Region	18,832,000	20,551,000	1,719,000	9%
U		, ,	, ,	
	Тс	tal Households		
	2019	2050	Delta	Percent
Ventura County	277,000	313,000	36,000	13%
SCAG Region	6,192,000	7,652,000	1,460,000	26%
	То	tal Employment		
	2019	2050	Delta	Percent
Ventura County	366,000	367,000	2,000	0.4%
	8,986,000	10,170,000	1,184,000	13%





Transit Ridership Trends and Transformation

- In FY 2019/20, VCTC provided ~2,400 passenger trips each weekday, serving 13 cities across Ventura, Los Angeles and Santa Barbara counties
- "Post" Pandemic weekday ridership ~1,300 trips/day
 - Certain routes remain suspended (i.e. to LA)
 - Staff working to resume service, but driver labor shortage has made expanding routes difficult
- Expanded College Ride and Implemented Youth Ride Free programs
 - 83,000+ Youth Rides (~23% of rides) in Oct. 2022
- TIES Study recommendations forthcoming

