

Appendix C – Public Comments Received for FY 22-23 – All Other Comments

Comment	Specific Type	Service Area
Certain places don't have bus service so it makes it hard	Expanded Service	All
This County is not suitable for public transportation. Feel unsafe, especially at night due to other patrons or getting to/from stops/stations	General Comment	All
In DC, the trains regularly move from one side of the city to the other and the buses are frequent also. Would love to hop on a train to the malls or to restaurants in other cities and within Ventura.	Expanded Service	All
I currently cannot visit Arroyo Verde park, the Ventura harbor, the Ventura keys, or anyone living along Foothill due to there being no transit that serves these areas	Expanded Service	GCTD
Direct Bus Service Between South Oxnard And West Ventura Via Harbor Blvd	Expanded Service	GCTD
I work at 6am most of the week. There is no bus/combination of busses that will get me to the Naval Base in time for those shifts. I have to try to take an Uber or taxi every day or walk 45 minutes in the dark to get to a bus that would take me near the base	Service Hours	GCTD
To/from Pleasant Valley/Dodge Rd. and Wagon Wheel Rd./Spur Dr.	Expanded Service	GCTD
Travel from Ventura to downtown Oxnard takes too long. Travel from Ventura to Ojai takes too long.	Frequency	GCTD
Need connections to Park and ride locations in east Ventura and Naval Base.	Expanded Service	GCTD
There are no nearby bus stops near my home neighborhood at The Gallery at River Ridge.	Expanded Service	GCTD
One doctor I see monthly is in Camarillo. Go Access is OK except for timing. The bus from Wells Road to St. John's was cancelled.	Expanded Service	GCTD
Trips to the Ventura Harbor Village	Expanded Service	GCTD
Encounter church at night support groups on Johnson and Ralston currently requires a walk from Hummingbird in the dark with no sidewalks. Extreme safety issue. The 11 doesn't run frequently enough.	Expanded Service	GCTD
Go to the mall and the Marina in Ventura	Expanded Service	GCTD
Has a route ever been considered from Saticoy to Oxnard via 118 and Vineyard Ave? I recently moved my mother near Saticoy and she likes taking the bus on Violeta but there is not a quick bus to Oxnard.	Expanded Service	GCTD
Metrolink terminus in East Ventura is difficult to access without a car.	Expanded Service	GCTD
More shelters over bus stop benches. Protect from the sun and wind.	Operations	GCTD
More lighting at bus stops, benches and more frequently	Operations	GCTD
Bus benches are too close to the street in many places.	Operations	GCTD
Telegraph/Wells/Saticoy could use a direct transportation from that area to Ojai and Santa Paula and or to the train station	Expanded Service	GCTD - VCTC
There's no transit that goes to either Ventura beach (Pierpont Blvd.) or Harbor beach (Spinnaker Dr). There's no way for us to access the beaches without a car! This is a bit unacceptable since Ventura is literally next to the ocean.	Expanded Service	GCTD - VCTC
Getting routes to Pierpont and Ventura Harbor beach bus area. Getting to POI such as downtown Main St., Wells Rd, Govt ctr., OTC, Collection with an express route. Commercial and shopping trips.	Expanded Service	GCTD - VCTC
Until I have to stop driving, I don't use public transportation.	General Comment	GCTD - VCTC
I work in Santa Barbara and live in Ventura and used to take the commuter train that they had leaving from Ventura at 6:10 in the morning and got to Santa Barbara about 6:50. Would like that to resume.	Frequency	LOSSAN
Why is there no rail service from Ventura and Oxnard to Los Angeles offered at all on weekends and only on a limited basis weekdays? Amtrak's schedule isn't always convenient and unless I want to drive to east county, my options for rail on Metrolink are limited. Trying to get to LA via bus is a joke.	Service Hours	LOSSAN - Metrolink
Would like a Sunday Metrolink from Ventura to L.A.	Service Hours	Metrolink
Metrolink return runs during non-rush hour! I can't get back from LA courts any time during the day.	Frequency	Metrolink
Why do you advertise Metrolink Saturday Ventura County line when it only goes up to Moorpark? We're in desperate need of more public transportation, especially in Camarillo, Oxnard and Ventura. 7days a week	Expanded Service	Metrolink

Camarillo and Ventura county in general needs to provide public transportation to access LA County, i.e., San Fernando Valley, downtown LA etc. I struggle as a senior in obtaining transportation to make use of the vast Metrolink system that is available in LA County. Ventura County desperately needs a Metrolink train to connect residents with Los Angeles Metrolink. The commuter times that do exist are not nearly sufficient to assist Ventura county senior population with travel needs to LA County.	Frequency	Metrolink
Why don't we have public buses to the airports- LAX, BUR, & SBA. Currently, only BUR is directly served by Amtrak & Metrolink. This would be an easy money maker for the county!	Expanded Service	Metrolink - VCTC
Bus drivers are unaware of free rides for VCCCD students and have prolonged bus trips for me & my peers	Operations	Simi Valley
The bus does not serve Valley View Middle School in the afternoon in a timely manner. I have to wait over an hour and walk a long way to catch the bus after school. There is no bench at the bus stop on Tapo Street across from CVS at Alamo so I have to stand all that time. Also there is no easy way to get to Cochran street and Sycamore from Kuehner without changing busses and taking hours to get there. Your new bus schedules and routes are not well thought out.	Expanded Service	Simi Valley
Transportation on Sunday's to the zoo and to church	Expanded Service	Simi Valley -TOT
T.O Transit not useful to me.	General Comment	TOT
It is hard to impossible to get a reservation on a dial a ride service. Always told, it's booked for the rest of the day, even if you call at 6:00 in the morning to make a reservation.	Operations	Valley Express
I want to take the bus and get to understand the local transit system.	General Comment	Valley Express
A bus stop off of Hallock and Santa Paula St.	Operations	Valley Express - VCTC
Integrate the various local bus agencies with one county-wide fare system, and integrated timetables. Make para-transit integrated county wide. I have a special needs daughter who travels between Oxnard, Newbury Park and Moorpark and it too hard to use it other than locally.	Operations	VCTC
The intercity buses run so infrequently that using the bus adds at least 45 minutes to my commute over a car	Frequency	VCTC
There are too few schedule options to make transit usable. Add a bunch of smaller cars that run on shorter schedules, all day long. Should be smaller and lighter so they're less dangerous, and run all day long.	Frequency	VCTC
Request for Route 126 to travel on Telegraph Rd.	Operations	VCTC
There is no VCTC bus at wagon wheel, and Spur even though the VCTC bus goes past it. Would like a stop there.	Operations	VCTC
Would like the Oxnard to Woodland Hills route (Conejo Connection) restored	Expanded Service	VCTC
Since the 8 am bus stopped going to the Government Center I can't take the bus to work.	Service Hours	VCTC
Would like stop at Cortona Dr at Hollister was added back	Expanded Service	VCTC
Cannot use the intercity services because the routes are terrible.	Expanded Service	VCTC
Coastal Vista bus should add Carmen Plaza/Paseo Camarillo stop to morning and evening commute	Operations	VCTC
Direct link from Ventura/Oxnard to Canoga Park so that I can use Metro.	Expanded Service	VCTC
Request for the 6:40 Coastal Express stop at the Gov. Center be reinstated	Service Hours	VCTC
Would like the Route 77 last bus to from Ventura Transit Center to Simi Valley area at 7:10 pm and on Friday at 8:10 pm	Service Hours	VCTC
Would like to see the Coastal Express route change, so that the buses turn right from Danvers Rivers onto Riverpark Blvd, which would take them to Vineyard Ave, and the 101-N.	Operations	VCTC
More rail lines should be grade separated. Heavy rail makes everything more expensive and makes it harder to put transit where people really need it. California should be the vanguard and come up with a new patent-free, Uniform Code for interoperable micro-rail and become the epicenter for yet another new innovative industry.	Operations	VCTC
Bus Service From Ventura To Downtown LA	Expanded Service	VCTC
Trips from Ventura to Los Angeles County and trips to Malibu via PCH	Expanded Service	VCTC
I'm looking for transportation to UCLA dental school.	Expanded Service	VCTC

Service during covid was great because it was free. I didn't notice bad behavior on bus, due to free fares. Please make an assessment of the free fares during covid to look for a way to provide it going forward. Senior age should be lowered to 62 to be more in line with state senior age guidelines when people can receive Medicare.	Fares	VCTC
Clarify to the public where the funds go if not to public transit. What are feasible requests?	General Comment	VCTC
We need more, and safer bike lanes. The wonderful new bike lane to Carpinteria is too narrow. I think elevated bike/pedestrian paths would be a boon to drivers as well as pedestrians because they can help get bikes and crosswalk crossers out of the way of cars. Lanes on the system should be designated for bike, skate, pedestrian, or pet friendly transit with different rules governing each path type posted and enforced. Some paths should be designated for the city to rent out for parades, races, and walk-a-thons.	Bike	VCTC
There is a bike path near the Ventura Rd underpass under the 101 freeway that seems to me like an accident waiting to happen. Kids on bikes come down the ramp and sometimes have trouble stopping when they get to the street. They're not visible to the traffic coming under the freeway until the last minute.	Bike	VCTC
More bicycle paths	Bike	VCTC
Freeway traffic slows all my travels in Newbury Park because of the lack of a 4th freeway lane. VCTC's first priority should be to add a 4th through lane in Thousand Oaks from 23 FWY west to Ventura	Highway Planning	VCTC
Very inconsistent service; poor service - not on time	Operations	