

# Guaranteed Ride Home Program

Free rides home when emergencies happen.

Did you know that in the event of an emergency, the Ventura County Transportation Commission (VCTC) offers free rides to employees who rideshare?

## Benefits for Employees who Rideshare

### WHO IS ELIGIBLE?

If you work in Ventura County and use carpool, vanpool, public transit, or you walk or bike to get to work, you're eligible to use the Guaranteed Ride Home program.

### HOW DO I REGISTER?

There are two ways to register for VCTC's Rideshare Program:

- Ask your Employee Transportation Coordinator or HR Department if they are registered in the program
- Call 951.352.8229 or email [cfranco@its-consulting.net](mailto:cfranco@its-consulting.net)

Employment will be verified.

### REGISTER TODAY!

Ask your employer or call  
**951.352.8229**

More info at [goventura.org/rideshare](http://goventura.org/rideshare)

The GRH program is designed to help ridesharing employees in case of emergencies. It is sponsored by VCTC, in partnership with the Ventura County Air Pollution Control District and local employers.

Ridesharing reduces single-occupant vehicle trips, reduces traffic and improves air quality in Ventura County.



**RIDESHARE**  
Keeping Ventura County Moving

## Guaranteed Ride Home (GRH) Program

### WHEN CAN I USE IT?

Registered employees can receive a free ride from a taxi, transportation network company (TNC), such as Uber or Lyft, and public transit up to six times per calendar year, when the following emergencies happen:

- You become ill, have a childcare emergency, or experience a severe crisis for yourself or a family member
- You have an unexpected request by a supervisor to work past your regular work-end time\*  
\*Unexpected means not knowing about the request before arriving at work that day.
- You're stranded at work because your carpool/vanpool driver had to leave due to an emergency
- Natural disasters
- In case of a carpool/mechanical breakdown (twice a year)
- Public transit delays of an hour or more or unscheduled cancellations (twice a year)

### WHEN CAN'T I USE IT?

GRH isn't offered on days the employee didn't use rideshare to get to work. It's also not offered for transportation to work, personal vehicle getting towed or impounded, personal errands, pre-planned appointments, business-related travel, working late absent a supervisor's request, or non-emergency "side" trips. You'll be required to pay the full cost of any trip that isn't eligible.

### HOW DO I USE IT?

**Step 1:** Register for GRH by calling 951.352.8229 or emailing [cfranco@its-consulting.net](mailto:cfranco@its-consulting.net)

**Step 2:** Call a taxi, TNC (such as Uber or Lyft) or take public transit, enjoy your ride home, and remember to save your receipt

**Step 3:** Check with your employer to determine who will be reimbursing you for the cost of your ride home - your employer or the GRH program administrator

**Step 4:** Submit your receipt and GRH claim form to your employer or the GRH program administrator

**Step 5:** Receive reimbursement for the cost of your trip within 60 days