



# Ventura County Transportation Commission



## UNMET TRANSIT NEEDS FINDINGS

MAY 7, 2021



# Unmet Transit Needs





## Unmet Transit Needs



- **Unmet needs definition:** New service or Expanded service
- An item must meet the 15-comment 10-comment threshold for dial-a-ride service in order to be considered an unmet need
- **Reasonable to Meet criteria:** a service request is considered reasonable if passes muster of adopted criteria, including enough vehicles available, the service won't cause reductions in existing service, and a transit vehicle can safely navigate the streets, among others
- If service is instituted, farebox is evaluated using the passenger fare ratios in the reasonable to meet criteria (the ratios are compliant with TDA statute)



## Feedback is collected year-round:

- Website
- Email
- Social media - Facebook, Instagram, Nextdoor Twitter
- Phone

## Additional outreach during the Unmet Transit Needs process (Dec-Feb):

- Online Survey (bilingual)
- Virtual Community Meetings
- 2 Public Hearing
- Publicly noticed
- Social media push



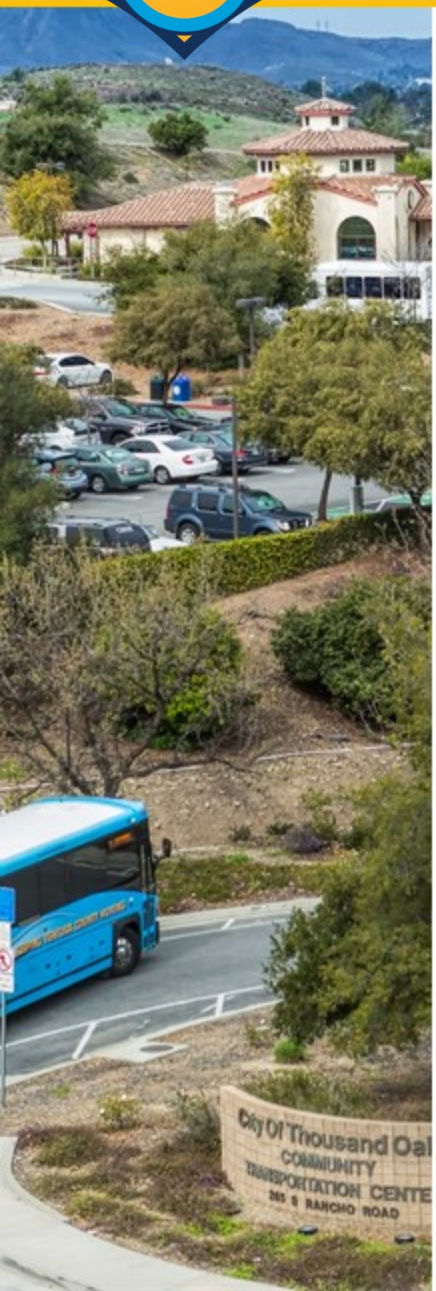
# Unmet Transit Needs

## Feedback and Results:

- Comments from over 125 people
- Top UTN requests:
  - Service between Fillmore and Moorpark
  - Service from Santa Clara River Valley to Santa Clarita
- Top other requests:
  - Expanded service to LA County (multiple locations)
  - Expanded service and increased hours on Coastal Express
  - Reinstatement of service cut due to Covid-19
  - Countywide Sunday service

## Findings

- No findings
- No requests met the 15-comment threshold for fixed-route service this year
- Will continue to plan for requests that received 15 comments last year
  - Service to Santa Clarita
  - Service between Fillmore and Moorpark



QUESTIONS?