



Ventura County's  
**Guaranteed  
Ride Home  
Program**

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**Free rides home when  
emergencies happen.**

The GRH program is designed to help ridesharing employees in case of emergencies. It is sponsored by VCTC in partnership with the Ventura County Air Pollution Control District, local employers and job training centers.

Ridesharing reduces single-occupant vehicle trips, reduces traffic and improves air quality in Ventura County.





# Guaranteed Ride Home (GRH) Program



Emergencies happen. Did you know that in the event of an emergency, the Ventura County Transportation Commission (VCTC) offers free taxi rides and one-day car rentals to employees who rideshare?

## Benefits for Employees who Rideshare

### WHO IS ELIGIBLE?

If you work in Ventura County and use carpool, vanpool, public transit, or you walk or bike to get to work or a job training program, you're eligible to use the GRH program.

### HOW DO I REGISTER?

There are two ways to register for VCTC's Rideshare Program:

- Ask your employer or rideshare coordinator
- Call 951.352.8006

Please allow one week for your registration to process.

### WHEN CAN I USE IT?

Registered employees can receive a free taxi ride or a free one-day car rental, up to two times per calendar month, when these emergencies happen:

- You become ill, have a child care emergency, or experience a severe crisis for yourself or a family member.
- You have an unexpected request by a supervisor to work past your regular work-end time.\*
- You're stranded at work because your carpool/vanpool driver had to leave due to an emergency.

\*Unexpected means not knowing about the request before arriving at work that day.

### WHEN CAN'T I USE IT?

GRH isn't offered on days the employee didn't use rideshare to get to work. It's also not offered for transportation to work, personal errands, pre-planned appointments, business-related travel, working late absent a supervisor's request, or non-emergency "side" trips. You'll be required to pay the full cost of any trip that isn't eligible.

### HOW DO I USE IT?

You will be provided with vouchers to give to the taxi driver or rental car representative. That's it - no payment is required.

- **CALL A TAXI** if your destination is less than 20 miles away, you're unable to drive, or if you're under 25 years old. **No payment of fare or tip is required.**
- **CALL A RENTAL CAR PROVIDER** if your destination is more than 20 miles away, you're capable of driving, and you're at least 25 years old and have a valid driver license. **No payment for rental, collision insurance, or gasoline is required. You must return the car by 9:00 AM the following day.**

## FAQ

### HOW DO I OBTAIN A GRH VOUCHER?

Request a voucher from your employer or by calling Allison Stevning at 951-352-8006. You must be registered in VCTC's Rideshare program to access a voucher.

### WHICH FORMS OF RIDESHARING ARE COVERED BY THE GRH PROGRAM?

If you carpool, vanpool, ride the bus or train, or walk or bike to work, you are eligible to use the GRH program.

### CAN I USE UBER OR LYFT INSTEAD OF A TAXI?

The GRH program only covers traditional taxi services. Uber and Lyft are not allowed.



## REGISTER TODAY!

Ask your employer or call 951.352.8006

More info at [goventura.org/rideshare](http://goventura.org/rideshare)