

Appendix B – Public Comments Received for FY 19-20 – All Other Comments

Comment	Name	Specific Type	City/Area	Service Area
Later SB to Ventura service on weekends	Kerby Zozula	service hours		VCTC
Wants 101 service on Sunday and more connecting times to Coastal	Leticia Esqueda	service hours	VCTC	VCTC
Service from OTC to Santa Barbara, especially on weekends	Jason Colbert	service hours	Oxnard	VCTC
More frequency on Coastal Express weekends (like before)	Jessica Beebe	frequency	Ventura	VCTC
More buses to Santa Barbara		frequency	Ventura	VCTC
More buses to Santa Barbara	Jennifer Dobbie	frequency	Ventura	VCTC
Want more Coastal Express buses from Santa Barbara to Ventura that stop at the Ventura Transit Center between 5 - 7 PM	Joseph Price	frequency	Ventura	VCTC
Oxnard to UCSB at 9 AM.		service hours	Oxnard	VCTC
Oxnard to SB County Complex at 6AM; County Complex to Oxnard at 8 PM.	Tracey Martinez	service hours	Oxnard	VCTC
Oak St, Ventura to Bath St, Santa Barbra at 6:37; Cottage Hospital to Ventura Transit Center at 6 PM.		service hours	Ventura	VCTC
Govt Center to SB at noon; SB to Govt at 4:30	Brian Morris	service hours	Ventura	VCTC
UCSB to Ventura Govt Center at 2 PM	Cristina Sparks	service hours	Ventura	VCTC
Add run during midday service gap on Coastal Express	Yifan Lei	service hours		VCTC
Conejo Connection modified to better connect w Orange Line	Isreal Martin	operations	VCTC	VCTC
Better connections between East West Connector and Metrolink and also Simi Valley Transit at Simi Civic Center.	Yifan Lei	operations		VCTC
Better coordination between GCT & VCTC w/CSUCI later night routes		operations		VCTC
Consider moving last trip to CSUCI to C St. earlier		operations		VCTC

More stops in Thousand Oaks/Westlake	Elizabeth Berry	operations	Thousand Oaks	VCTC/TOT
Oxnard to Simi or TO at 12PM; Collection to C ST Trans Center at 11PM	Vicente		Oxnard	VCTC/GCTD
Request service from Oxnard to PCH parks/beaches	Leticia Esqueda	service expansion	Oxnard	VCTC
Request travel from Ventura to Carpinteria and Harbor Blvd/Seaward to Ventura Train station		service expansion	Ventura	VCTC
Oxnard to Santa Monica	Juan De Haro	service expansion	Oxnard	VCTC
Simi Valley to Agoura at 8 AM	Maqueda Linn-Hooks	service expansion	Simi Valley	VCTC
Oxnard to UCLA at 9 AM		service expansion	Oxnard	VCTC
Oxnard to Solvang route	Nikki Valenzuela	service expansion	Oxnard	VCTC
Better VCTC on-time performance		operations		VCTC
Some VCTC drivers do not correctly drive the route		operations		VCTC
Sometimes VCTC drivers don't know the stops		operations	VCTC	VCTC
Would like free bus service for UCSB students	Precious Garcia	fares	VCTC	VCTC
No bus fare increases	Andrew Elias Shamoo	fares	VCTC	VCTC
Opposed to VCTC fare increases, especially Zone 2 (hard to break even), recommends more zones		fares		VCTC
Would like trash cans on VCTC buses		other		VCTC
Would like wifi to work more consistently		other		VCTC
Access to power outlets on long trips.	Kelvin Hau	operations	VCTC	VCTC
Request a manned/security booth at the Ventura Train Station		operations	Ventura	VCTC
Would like restrooms open on VCTC buses		operations		VCTC
Open bathrooms on VCTC buses	Robert Kale	other	VCTC	VCTC
Want Unmet Needs meetings in Oxnard		information	Oxnard	VCTC

Want Unmet Needs meetings in west county		information		VCTC
Better on time performance of Fillmore Route	Luisana Hernandez	operations	Fillmore	Valley Express
Want Valley Express schedule to better accommodate Fillmore High School start time		operations		Valley Express
Wants Valley Express DAR to be more coordinated		operations		Valley Express
Would like better on-time performance on Piru route		operations		Valley Express
Sometimes the school time Piru route gets overcrowded and then makes people late		operations		Valley Express
Want bus stop at Tierra Rejada & Mountain Trail St	Justin Tsang	bus stops	Moorpark	MCT
Would like flag or regular stop at LA Ave & Moorpark Ave (near El Pollo Corona Grill)		bus stops		MCT
Would like Moorpark City Transit to get people places faster		operations		MCT
Sometimes ADA passengers get passed up		DAR		TOT
Would like TOT to change bus routes to either be colors or numbers only	Andrew Schranze	operations	Thousand Oaks	TOT
Would like TOT bus stops to be closer together/better spaced and have more of them	Andrew Schranze	operations	Thousand Oaks	TOT
TO routes do not go where people are trying to go		operations		TOT
Decreased travel time. Better coordination between VCTC and TOT.	Jessica Dorsey	operations		VCTC/TOT
Bristol/Hill to VCMC.	Jessica Kelley	frequency	Ventura	GCTD
St Johns Hospital and the Collection to the Courthouse at 8 AM.		service expansion	Oxnard	GCTD
Collection to downtown Oxnard after 9PM	Christopher Tull	service expansion	Oxnard	GCTD
Riverpark to Ventura Harbor; Riverpark to Oxnard State Beach	Paul Schnebelen	service expansion	Oxnard	GCTD
Foothill and Victoria to downtown Ventura or the collection/Oxnard.	Anon 21	service expansion	Ventura	GCTD

C St & Ninth St to Ventura Ave at noon	Richard Gump	service expansion	Oxnard	GCTD
Service from Evergreen & J St to Oxnard	Raph Mongelli	service expansion	Port Hueneme	GCTD
Service on Eastman St in Ventura	Dan Shapiro	service expansion	Ventura	GCTD
Ventura High to Ventura Adult and Continuing Ed at 3PM	Lorelle Dawes	service expansion	Ventura	GCTD
Home to new Kaiser facility on Market & Ventura Metrolink Station	Barrie	service expansion	Ventura	GCTD
Telegraph Rd to Ventura Fairgrounds in the AM; Telegraph Rd to Oxnard.	Marie	service expansion	Ventura	GCTD
Pacific View Mall to Ventura Marina and Pierpont neighborhood	mark Velasquez	service expansion	Ventura	GCTD
Victoria/Telephone to Ventura Harbor at noon; downtown Ventura to east end Ventura late at night.	Craig Deane	service expansion	Ventura	GCTD
Victoria Ave to Ventura Harbor Village	Rory L. Aronsky	service expansion	Ventura	GCTD
Channel Islands HS to Ventura Botanical Gardens	Flora K	service expansion	Ventura	GCTD
Victoria Ave to Rose Avenue in Oxnard	Rory L. Aronsky	service hours	Ventura	GCTD
Montalvo to Ventura on weekend evenings.		service hours	Ventura	GCTD
Ojai park n ride to Ventura Thompson St; more weekend and later service.	Breeanna	service hours	Ojai	GCTD
I would appreciate late evening buses from Ventura to Ojai.	Kristofer Young	service hours	Ojai	GCTD
Ojai to Lake Casitas at 9AM; Live Oaks Acres to Ventura (train station) at 6AM.	Sophie Loire	service expansion		Ojai Trolley/GCTD
Service in East Ojai	Nicholas Oatway	service expansion	Ojai	Ojai Trolley/GCTD
Want to be able to make reservations on ACCESS more than a day before	Bunny Avila	operations	GCTD	GCTD
Better routes in Oxnard	Liz White	operations	Oxnard	GCTD
Request for GCTD add stop in Oxnard nearer Kaiser offices	Spencer Richey	bus stops	Oxnard	GCTD
Using ACCESS is difficult, especially for due to the wait times		DAR		GCTD

Hard to get transportation to some of the Ventura counties, including VA appointments	Jazzy	operations		VCTC/GCTD
Better connections from Simi B route to Metrolink, shorter travel time on C route, later service on routes, especially from Metrolink station into town	Colleen Koeppel	operations	Simi	Simi
Better bus stop lighting		bus stops	All	All
Better accessibility of bus stops for visually impaired		bus stops	All	All
Would like ADA service to be door-thru-door		DAR	All	All
Better promotion of bus services		information	All	All
Improve public transit image	Jayne Messier		All	All
Promote bus service to special events	Jayne Messier	information	All	All
Better promotion of Travel Training and of bus services		information	All	All
Real time bus information	Brian Morris	information		
Real time bus arrival app	James Carey	information	All	All
More understandable bus schedules		information	All	All
Would like to book a ride directly on an App/Online		information	All	All
Better coordination between schedules	Jayne Messier	operations	All	All
Want easier transfers at stations		operations	All	All
Want better coordination among services		operations	All	All
More coordination among operators		operations		All
Santa Barbara college students should also be able to ride for free.	Gabrielle Paredes	fares	All	All
Free bus service (paid w taxes)		fares	All	All
Free bus passes for low income	Karen Borg	fares	All	All
Reduced fare for Medical recipients	Jim Goodwin	fares	All	All

Would like service to better accommodate travelling		operations	Fillmore	
Buses are too infrequent	Kristofer Young	frequency		
Takes too long to get from Cal Lutheran to Westlake Village. 1.5 hr.	Greg Monterrosa	operations	Thousand Oaks	
Transportation takes too long, add more shuttles or drivers.	Anon 8	operations		
Getting to LA and back in timely manner.	Randall Mendoza	operations		
Bus trips take too long, driving is faster.		operations		
Oxnard to San Diego at 10AM; Oxnard to San Fran.	Enrique Lucero	rail		Amtrak
Light rail from Newbury Park to Woodland Hills		service expansion	Thousand Oaks	
Light rail along 101 corridor	James Martin	service expansion		
Intercity light rail would be awesome	Tyson	service expansion		
Want light rail	Steven Phares	service expansion		
Ziplines and monorails on freeway medians		service expansion		
Free for Moorpark College students	Roselyn Winward	fares		All
Want dial-a-ride in Fillmore	Beatriz Hernandez	DAR	Fillmore	Valley Express
Want dial-a-ride in Fillmore	Linda Graves Anderson	DAR	Fillmore	Valley Express
Simi to Ventura Courthouse at 8AM for jury duty		operations		VCTC
Amgen to Simi Valley at 5PM	Maqueda Linn-Hooks	service hours	Thousand Oaks	VCTC
Moorpark to Ventura at 8AM	Michael Stewart	service hours		VCTC
More bike routes SP to Ojai & Ventura.	Jamie Hartford	bike		
"All Trail Heads"; not enough bike lanes.	Daniel Twedt	bike		
I would like increased safety for bicycle commuting.	Heidi Christensen	bike		

Bicyclists to be able to use stop signs as yields		bike	All	All
Dividers/reflectors at Old Telegraph & 126 by Fillmore		streets/cars	Fillmore	
Through lane on Moorpark Rd	Mindy Johnson Prowler	streets/cars	Thousand Oaks	
118 fwy needs to be expanded, more lanes		streets/cars		
Instead of spending money on public transit, spend it on relieving traffic on freeways.		streets/cars		
Want more roundabouts		streets/cars		
Want charging stations everywhere		streets/cars		